

# **Omnilert Responsible Disclosure Policy**

Data security is a top priority for Omnilert, and Omnilert believes that working with skilled security researchers can identify weaknesses in any technology.

If you believe you've found a security vulnerability in Omnilert's service, please notify us; we will work with you to resolve the issue promptly.

### **Disclosure Policy**

- If you believe you've discovered a potential vulnerability, please let us know by emailing us at <a href="mailto:support@omnilert.com">support@omnilert.com</a>. We will acknowledge your email within 24 hours.
- Provide us with a reasonable amount of time to resolve the issue before disclosing it to the public or a third party. We aim to resolve critical issues within 24 hours of disclosure.
- Make a good faith effort to avoid violating privacy, destroying data, or interrupting or degrading the Omnilert service. Please only interact with accounts you own or for which you have explicit permission from the account holder.

#### **Exclusions**

While researching, we'd like you to refrain from:

- · Distributed Denial of Service (DDoS)
- Spamming
- · Social engineering or phishing of Omnilert employees or contractors
- Any attacks against Omnilert's physical property or data centers

Thank you for helping to keep Omnilert and our users safe!

### Changes

We may revise these guidelines from time to time. The most current version of the guidelines will be available at https://omnilert.com/disclosure.

#### Contact

Omnilert is always open to feedback, questions, and suggestions. If you would like to talk to us, please feel free to email us at support@omnilert.com.

## **Disciplinary Action**

Employees who violate this policy may face disciplinary consequences in proportion to their violation. Omnilert management will determine how serious an employee's offense is and take the appropriate action.





# Responsibility

It is the CTO's responsibility to see this policy is enforced.

Last updated: 12/9/2020