# **Cashflows**



# Installing our plug-in for Magento 2

How to plug Cashflows payment processing into your online business

Version 1.0 - May 2021





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# **About this guide**

Welcome to this guide to Installing our plugin for Magento 2. This guide is for Cashflows customers who are using our Gateway. It explains how to add Cashflows to a checkout by installing our plugin for Magento 2. There is also guidance on how to configure settings such as whether to store card details and so on.

#### For more information

The latest version of this guide is always available on the <u>Cashflows website</u>.

The following guides are also available:

#### Cashflows Go Guide (PDF)

An introduction to Cashflows Go which is your online account with Cashflows. It gives you access to all your transaction data, payment tools and notifications.

#### Adding a hosted payment page to a website (PDF)

An integration guide for website developers who want to use a payment page that we host.

Customising a Cashflows hosted payment page (PDF)
 A customisation guide for website developers.

#### Hosted payment page

A dedicated page on our website where you can find an overview and a link to the guide that covers how to customise a hosted payment page.

The following information may also be useful:

# Payment processing response codes

A full list of responses from our payment processing (acquiring) platform. These codes can help you to understand why and how a payment may not have been successfully processed.

#### Becoming PCI DSS compliant

If a website is not PCI DSS compliant, the business owner is responsible for any losses through fraud. Find out how to become compliant and avoid fines.

## • Best Practices for Securing E-commerce

Information about best practices as recommended by the PCI Security Standard Council.

#### Website compliance

Guidance including strong customer authentication and compliance with the Payment Services Directive (PSD2).

#### Maximising Payment Success

Our whitepaper about PDS2 Strong Customer Authentication.



# **Technical support**

Our team of specialists can provide technical support during your integration with Cashflows. For live integration and technical help, you can:

Email: <u>techsupport@cashflows.com</u>

Phone: 0330 128 9855 Option 3

#### **Customer Support**

For live operational support, such as reconciliation, account changes, PCI set up and so on you can:

• Email: <u>support@cashflows.com</u>

Phone: 0330 128 9855 Option 3



#### Introduction

The Cashflows Gateway delivers a range of services designed to help you manage your business payments. One of the ways, you as a merchant can link your business to our gateway is by using our plugin. Our plugin uses a payment page that we host for you. You can customise it to match the other pages of your website so that customers have a seamless experience. For more information, refer to Adding a Cashflows hosted payment page to a website (PDF on our website).

This guide provides step-by-step instructions for installing the plugin and configuring your system to process e-commerce payments with Cashflows.





## **Getting started**

Although it's not required, we recommend that you install the plugin and perform some testing in a non-production environment, before using it for live transactions in your production environment. To support your testing, we have a specialised integration environment. If you need an integration account for testing purposes, email techsupport@cashflows.com.

For information about testing and going live, refer to *Getting started with the Cashflows Gateway API* (PDF on our website).

#### Before you start

To start the installation process, you need:

• The Cashflows Gateway Magento 2 plugin zip file, that we provide.

Note: You don't need to unzip the file but it should be saved on your computer.

- Access to Cashflows Go so that you can:
  - o Collect your API configuration details. You need these during the installation process.
  - o Customise a hosted payment page, if you choose to use one.
  - Enable Auto Capture for cards.

When you first sign up with us, we send you a welcome email that includes the details that you need to sign into Cashflows Go. If you don't know how to sign in, visit <u>How to sign in to Cashflows Go</u> on our website.

Important: You need different credentials for the integration and production environments.

Before you can connect to our production environment for going live, you need:

- A production account
- Sign-in credentials

We provide these when your account has been approved. If you have not received these, email support@cashflows.com.





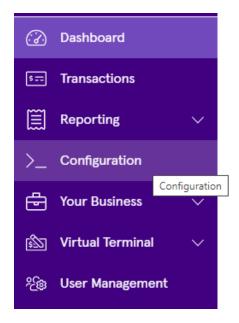
# **Collect your API access credentials**

Before you can use our API, you need to collect your API access credentials from Cashflows Go. This is where you can find:

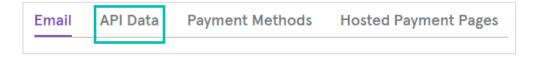
- Configuration ID
   This is the unique identifier of the business account (also referred to as the merchant account). You need to include this in API messages so that we can recognise the business and match transactions to it.
- Current API key
   This is the key to use for converting API messages that you send us in a format can't be tampered with (hashing).

To collect these details:

- 1. Sign into <u>Cashflows Go</u>. If you don't know how to sign in, visit <u>How to sign in to Cashflows Go</u> on our website.
- 2. From the Cashflows Go menu, select **Configuration**.

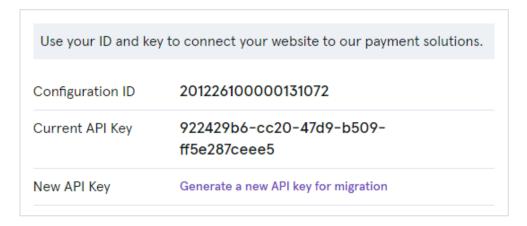


3. Select the API Data page.





The API Data page displays your API configuration details:



4. Copy these values to an intermediate document (or use your clipboard) as you will need them when you configure the your Magento 2 settings later.

While you are signed into Cashflows Go, you can also enable/disable Auto Capture for cards, as required. For information, see Enable/disable Auto Capture for cards.



# **Enable/disable Auto Capture for cards**

By default, the Auto Capture option for cards is enabled. When this option is enabled, we send both an authorisation (to reserve the funds on the card) and a capture request (for the funds to be transferred) to a shopper's bank. You can disable this option at any time.

To enable/disable Auto Capture for cards:

- 1. Sign into <u>Cashflows Go</u>. If you don't know how to sign in, visit <u>How to sign in to Cashflows Go</u> on our website.
- 2. Select Payment Methods.



- 3. Select Card.
- 4. Set or clear the Auto Capture box.





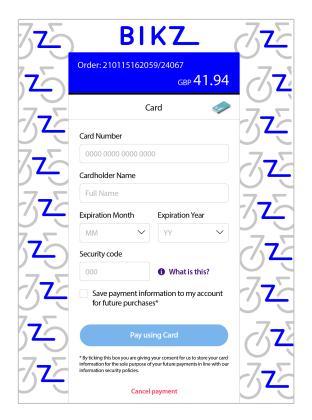


# **Customise the Cashflows Hosted Payment Page**

To provide a seamless shopper experience, we offer the option to add a secure payment webpage that looks and feels like part of your website but is created and hosted by us. We call this a hosted payment page.

Our hosted payment page is a secure webpage that you can incorporate into a website. By connecting our hosted payment page to your website, you are integrating with the Cashflows Gateway and all of the functionality that comes with it for processing online payments. You direct shoppers to our hosted payment page where they check out and pay. We take care of the processing, including security aspects and many of the technical complexities. Then when we have finished the payment processing, we redirect the shopper back to your website.

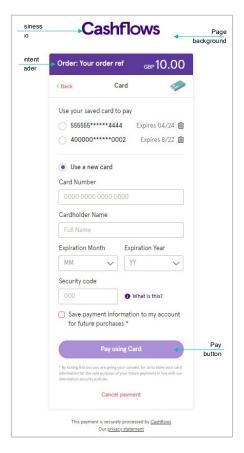
You can use the default hosted payment page as we provide it or you can customise the look and feel to match the other pages of your website. For example, you can add your logo, apply your branding, font, and colours.





You can choose what to change and what to leave as it is. We recommend that you consider changing the following elements as a minimum:

- Business logo
- · Colour of the text and background of the content header bar
- Page background colour or add an image
- Pay button



For step-by-step instructions that show you how to customise a hosted payment page, refer to *Customising a hosted payment page* (PDF on our website).





# Install our plug-in for Magento 2

To install the plug-in:

- Using FTP, SCP, or another file transfer tool, upload the plug-in to the root folder of your Magento 2 installation. The app/code/ folder should be merged with the contents of the Magento 2 installation.
- 2. Run the following SSH commands:

php bin/magento cache:clean

php bin/magento setup:upgrade

php bin/magento setup:static-content:deploy

php bin/magento setup:di:compile

- 3. Sign in to the administrator environment of Magento 2.
- 4. Go to Stores -> Configuration.
- 5. Select Sales -> Payment methods.
- 6. Scroll down to Cashflows.



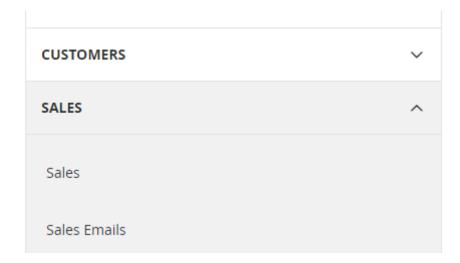
# Configure the plug-in settings

To configure the settings in Magento 2, you need the API details that you collected from Cashflows Go. For information, see Collect your API configuration details from Cashflows Go.

To configure the Magento 2 settings:

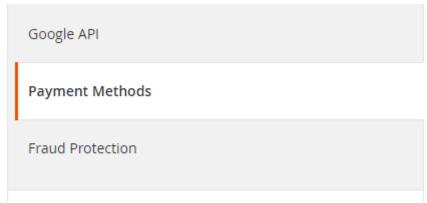
- 7. Go to your Magento 2 Admin page and configure the plug-in settings.
- 8. Select Stores and then Sales.



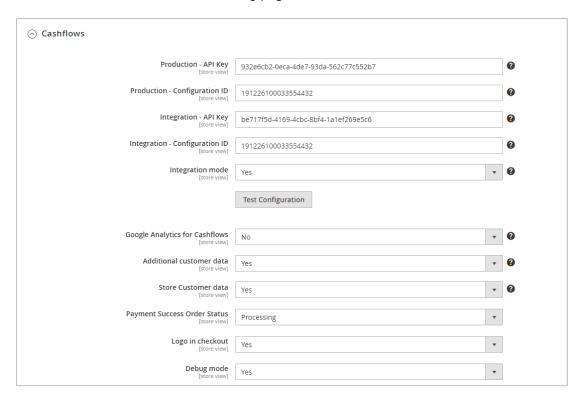




9. Select Payment Methods.



10. Select Cashflows. You see the following page:



- 11. Enter the Production API Key and Configuration ID. These are the values that you should have collected from the Production Cashflows Go (https://portal.cashflows.com).
- 12. If you are using an integration environment, enter the Integration API Key and Configuration ID values that you collected from the test/integration Cashflows Go (<a href="https://portal-int.cashflows.com">https://portal-int.cashflows.com</a>). Otherwise, you can leave these boxes blank.
- 13. If you are using an integration environment, set the Integration mode to **Yes**. Otherwise select **No**.

# 14. Google Analytics for Cashflows

This option sends the content of the Google Analytics cookie to Cashflows. Select **Yes** or **No** as required.



#### 15. Additional customer data

If you select this option, you will send customer data (for example, address and items purchased) to Cashflows to be stored with the payment. These details can be viewed together with payment transactions in Cashflows Go.

**Important**: This requires that your terms and conditions alert the customer to the fact you are storing these purchase details. This is a GDPR requirement for which you, as the merchant, are responsible.

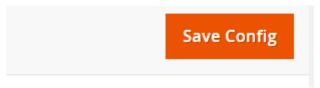
#### 16. Store Customer data

If you set this option to Yes, this enables Cashflows to securely store card details within your merchant account in the Cashflows Gateway. This feature gives your customers the option to securely save their card (as a token) so that when they return to your site, they will be able to select from their saved card(s). For security, the security code (CVV) is never stored and must always be presented by the shopper.

17. In the Cards by Cashflows list, select **Yes** for Enabled:



18. Select Save Config.



You have now completed the basic configuration and you can now start testing.



# **Testing**

When you have completed the configuration described, we recommend that you carry out sufficient testing to ensure that everything is working as expected. For payments made in the production environment, you can cancel or refund them, if required.

For more Information about testing and going live, refer to *Getting started with the Cashflows Gateway API* (PDF on our website).

# **Cashflows**

