

MEMORANDUM

To: Finalsite Clients
From: Jon Moser, CEO
Date: January 24, 2022
Re: Conclusion of Forensic Investigation

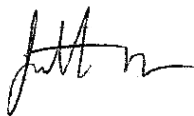
On January 4, Finalsite identified the presence of ransomware on certain systems in our environment. We immediately took action in both securing our systems and launching a thorough investigation with the assistance of data privacy attorneys from Mullen Coughlin LLC and cyber forensic investigators from Charles River Associates (CRA).

The investigation conducted by CRA is now complete and has confirmed the following:

- **CRA did not observe indicators of direct file access or data exfiltration;**
- The identity of the threat actor is known;
- The threat actor activity was promptly contained;
- The threat actor's access to Finalsite systems was limited to Tuesday, January 4, 2022 and;
- The method of access to Finalsite systems was identified and secured.

The full investigative report will not be made public to protect the security of Finalsite's data systems. Again, we thank you for your patience and understanding as we worked diligently through the investigative process regarding this issue.

Sincerely,



Jon Moser
CEO & Founder
Finalsite



Rebecca Jones
Partner
Mullen Coughlin LLC