![diligend logo]

Diligend's NEW Fund Manager Platform

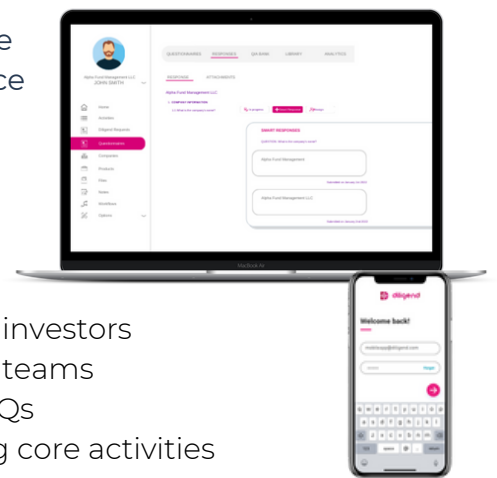## With Smart DDQ Response Technology

Draw from a centralized bank of responses to answer **any** RFP/DDQ from **any** investor, faster with greater accuracy, no matter what platform they use to deliver the questionnaire.

Whether a questionnaire comes in Word, Excel, PDF, or via a web portal, you can now reduce the time taken to respond by **up to 90%** with our **platform-agnostic** Fund Manager solution.

Since 2018, over **3000 fund managers and GPs** have used the Diligend Investor platform to respond to investor due diligence requests.

From our extensive work in digitizing the investment management due diligence process, we understand the many challenges fund managers and GPs face:

- **Multiple requests** for the same or similar information from investors
- **Internal collaboration** across front, middle and back office teams
- Maintaining the **latest data records** for use in RFP and DDQs
- Meeting RFP/ DDQ **response deadlines** without impacting core activities
- Wasting valuable IR resources on **repetitive, manual tasks**
- Time spent and effort required to complete **specialized investor DDQs**
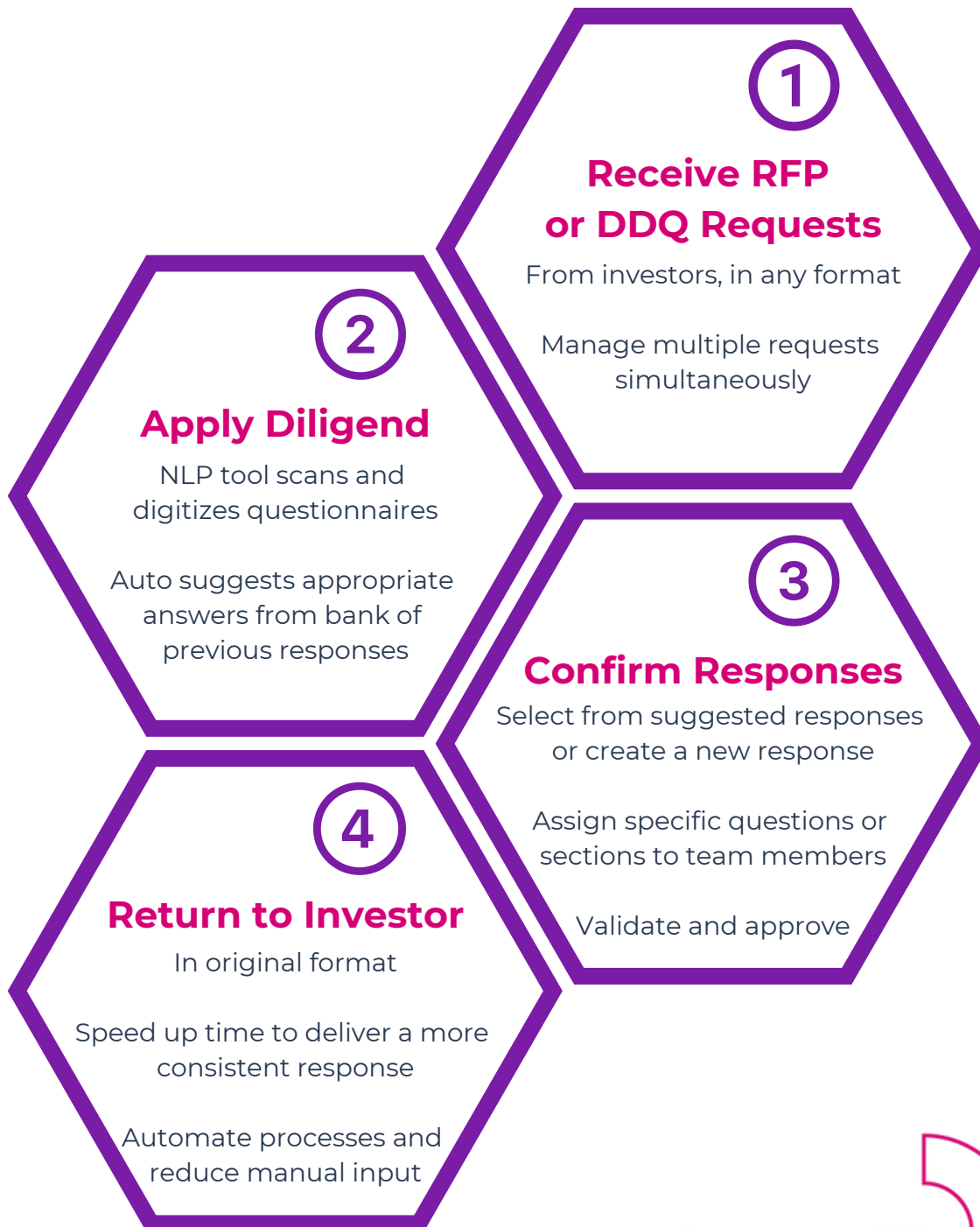- **Key person risk**

How will Diligend's Fund Manager Platform solve my RFP and DDQ challenges?

Centralized response bank	Single source of truth, easy to access and share the latest response data
Smart Response auto suggestion	Natural Language Processing (NLP) tech scans questions and auto-suggests most likely response
Team workflow and oversight	Assign specific questions to team members and monitor progress with oversight dashboards
Microsoft Word plug-in and editor	Respond to investor requests in original Word format, leveraging Diligend's automation features
Investor profile with file management	Maintain a rich investor profile in a comprehensive, integrated CRM platform
Full audit trail	Meet compliance and investor requirements with full audit trails for all RFP and DDQ activity
Customizable report templates	Create stylized, branded documents to share key information with investors
Word/PDF/Excel document scraping	Dramatically accelerate processes with advanced automated data ingestion and smart matching

Transforming the way you respond to due diligence and RFP requests

Level up your investor relations process and dramatically reduce admin time with powerful automation tools that utilise Natural Language Processing

1 Receive RFP or DDQ Requests

From investors, in any format

Manage multiple requests simultaneously

2 Apply Diligend

NLP tool scans and digitizes questionnaires

Auto suggests appropriate answers from bank of previous responses

3 Confirm Responses

Select from suggested responses or create a new response

Assign specific questions or sections to team members

Validate and approve

4 Return to Investor

In original format

Speed up time to deliver a more consistent response

Automate processes and reduce manual input

3,000
Fund Managers currently use Diligend via the Investor Platform

75%
Of fund managers believe their DDQ/RFP response process is inefficient

90%
Achievable reduction in time to respond to DDQ/RFP requests

16 hours
on average spent on every DDQ/RFP response