

# Digital Adoption Solutions



Vitalyst is a leading, global provider of change enablement, employee skilling, and support services. We are a Microsoft Gold Partner, a FastTrack Ready Partner, and 4x Microsoft Partner Award winner. At the heart of our services, our **Adaptive Learning** Platform, and our philosophy is our Propel Methodology.



DISCOVER



PLAN



ADOPT



EMPOWER

- Maximizes the impact of technology investments on your business
- A proven methodology, based on Prosci's ADKAR Model, which accelerates deployment, adoption and consumption
- Stays with your company long after initial deployment with Continuous Learning options

## Your partner In employee skilling success

We eliminate executives' concerns and remove other deployment blockers while increasing usage of technology—maximizing ROI and improving employee wellbeing.

For more information visit [Vitalyst.com](https://Vitalyst.com)

 **Vitalyst named Microsoft's Top U.S. Partner**

**2021** Modern Work and Security  
—Employee Experience

**2021** Modern Work and Security  
—Apps and Solutions for Teams

**2020** US Modern Workplace  
— Teamwork

**2018** Microsoft 365 Adoption and Programs

## 25-75%

Achieved 25-75% increases in product usage across multiple Microsoft 365 services

## 6M+

Currently supporting 6M+ unique users.

## 2x-5x

Helped customers accelerate their deployment of Microsoft 365, EMS, and Windows 10 by 2x-5x

## 20M+

Impacting 20M+ seats across Microsoft 365 applications and services



## A human-centric approach to change

Based on the Prosci® ADKAR model, PROPEL provides customized adoption and skilling programs to set up customers and their workforce for long-term success.

### DISCOVER



Communicate benefits and why the change is happening to increase **AWARENESS**

### PLAN



Build **DESIRE** via change champions and emphasizing “What is in it for me?”

### ADOPT



Enhance **KNOWLEDGE** of key capabilities through change champions and use case scenarios

Increase **ABILITY** with training and learning resources

### EMPOWER



**REINFORCE** change to increase user adoption

## Vitalyst Services:

### CHANGE ENABLEMENT ● ● ● ●

Change Enablement workshop

Applicable assessments and trainings

Communications Strategy and Plan

End User Support Training Plan

Customized Learning Content

Governance Planning

Customized Learning Content

Product deployment and configuration

Training for IT and Business professionals

Migration scheduling

Reporting and analytics

### SKILLING AND ADOPTION ● ●

Instructor-led training

Self-help resources

Self-paced learning

On-demand support

### CONTINUOUS LEARNING ● ● ●

Dedicated Active 365 learning assets

Analytics and research