Frontier iLogging for Master Files and Sales Orders

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Dehn Loder March 2021

About this presentation

- A review of the Frontier iLogging product
- Not a user guide! Orientation only.
- This presentation is being recorded
 - Link to recording and PDF of deck will be made available to registered attendees
- Audience is muted, but do use the Q&A and Chat features
 - They are being monitored
- All set?

Frontier iLogging: What is it?

- A new module in Frontier 4.1
 - Has a distinct license key
- Logs changes to
 - User-selected fields in master files
 - User-selected data elements in Sales Orders
- Change logs include
 - Date, time, and user
 - Before and after values
- Extensive inquiries into change logs
 - You can also write your own queries over the change logs

Frontier iLogging: Why?

- "Why is my data wrong?"
- "Why does this error keep happening?"
- "Data error, or Process error?"
 - → Insights can lead to process improvement
- Support training initiatives
- Problem diagnosis
- Confirm (or deny) user reports

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Why a separate product?

- IBM i has plenty of tools for tracking changes, right?
- What about Journaling?
 - All-or-nothing solution: captures ALL change, even ones we don't care about
 - Must manage data retention (journal receivers)
 - Journal data has to be extracted and parsed before it can be (sensibly) used

What about triggers?

- Have to write, install, and maintain trigger programs
- Add new elements to be tracked? Change the program.
- Still need to write an inquiry over the results
- Event notification? By itself, no; interesting if used on log files!



iLogging for Master files

[52416]

iLogging for Master files: What master files can be tracked?

- Customer master
 - Divisional customer (CMP, CMP_TRL)
 - Corporate customer (CM1P, CM1P_TRL)
 - Customer group (C1GP)
 - Customer attribute values (C1AP)
- Inventory Segment (ISP, ISP_TRL)
- Product Master (PMP, PMP_TRL)
 - Product group master (PMGP)
 - Product attribute values (PMAP)

- Vendor master
 - Divisional vendor (VMP, VMP_TRL)
 - Corporate vendor (VM1P, WM1P_TRL)
 - Vendor group (V1GP)
 - Vendor attribute values (V1AP)
- Frontier Attributes
 - Group (GRMP)
 - Group Attributes Settings (GASP)
 - Group Templates (GRTP)
 - Template (TMPP)
 - Template Attributes (TMAP)

iLogging for Master files: Where are changes tracked?

- Frontier UI Master file maintenance programs ("MFUI")
 - This includes the user-defined "_TRL" files
- As of Frontier 4.1, selected "legacy" green screen programs
 - CM50 Corporate Customer (CM1P) maintenance
 - CM52 Divisional Customer (CMP) maintenance
 - PM70 Product master (PMP) maintenance
 - PM73 Inventory segment (ISP) maintenance
 - VM08 Corporate Vendor (VM1P) maintenance
 - VM10 Divisional Vendor (VMP) maintenance

Expect these programs to be **decommissioned** in a future Frontier release.

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iLogging for Master files: Worthy of note

- Only user-initiated changes are tracked
- Only Frontier-supplied interfaces track changes (no triggers):
 - MFUI, some legacy green-screen programs
 - Spreadsheet uploads when using our interfaces
- Data transfer uploads, user written programs and direct SQL updates are not included!
- The "change log" is new file CHLGP
- Purge procedure for change log: ICMENUF Option 110

CHANGE LOG PURGE DATE RANGE

The Purge dates are currently the values shown below. To change these values, key the new values over the ones displayed, and Press ENTER.

Beginning date _____(MMDDYY)

 k
 (MMDDYY)

 Ending date
 (MMDDYY)

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iLogging for Master files: Setup tasks

- Choose the files and fields you want to track: Application Configuration > Configure Master File Logs
- There is a new security role for this: MFLGCONFIG

Application Configuration Configure A.M.E. Configure A.P.E. **Configure Accounts Payable Controls Configure Accounts Payable Views Configure Accounts Payable Payment Views Configure Accounts Receivable Controls Configure Accounts Receivable Views Configure General Ledger Controls Configure iDispatch Execution Configure iDispatch Planning** Configure iSchedule Configure Load/Capacity View Configure iService Schedule **Configure Master File Views Configure Master File Logs Configure Menus**



Demo: Setting up logging on Inventory segment (ISP)

- Let's select the following for logging in the Inventory Segment:
 - ISMAOP Order promising code
- And some MRP-related fields, too:
 - ISMSCD MRP/MPS code
 - ISORDX Order replenishment policy
 - ISFOQ Fixed/multiple order quantity
 - ISPER Period order

vision K9	Type Inv	ventory Segment	*									Į
onfigur	e Mast Attri	tribute Master - ATTP stomer Attribute Master - C1AP stomer Group Master - C1GP		-						Oper	Save	
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ame 🔺	Descript Grou	oup Attributes Settings Mstr - GA	ASP			Column	Description					4
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SNAOH	Receive Grou	oup Master - GRMP				ISMSCD	MPS/MRP code					1
SNMFC	Grou	oup Template Master - GRTP				ISFOQ	Order qty				- /	1
SOPTM	Cut Part Inve	ventory Segment - ISP				ISORDX	Order policy					1
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SPALH		der Category Attribute Value - O	JCAP								_	ſ
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SPDRJ		oduct Attribute Master - PMAP		*								Į
SPER	Period to orde											Į
SPFCS	Prior sales for			1								Į
SPGCD	Demand time	e fence										Į
SPLNR	Planner				Drag	gand drop	a fields					Į
SPOCC	Purchase ord	der create flag										Į
ISPQRC	Previous year	ar qty received										Į
SPQRJ	Previous year	ar qty rejected										I
ISPRCT	# of receipts	5				for the second s						Į
ISPREQ	Production re	eq										Ľ
ISPSTF	PST exempt f	flag										ľ
ISPSTS	Product statu	us										ľ
ISPTYP	Product type	2										ľ
ISPWH	Shipping ware	rehouse			+						*	ľ



Worthy of note

- The order of the fields on the right pane doesn't matter
- You'll notice that *all* the fields in ISP are listed, even if they are not maintainable in the MFUI
 - E.g. ISSTOH On hand: value will never change in the UI
- Don't forget to hit SAVE
- Changes take affect right away!



Demo: Change inventory segment, look at logs

- Let's make some changes in the MFUI agains ISP
- Are we recording our selected fields?
- How do we access logs?

Friedman Corporation	FRN0411 Logout	Frontier:	Home	Data Management	PCM Cache/Debug	Manufacturing	Inventory Management	Purchasing	General Ledger		
К9											
Inventory Segment Ma	aintenance								DEFAULT	*	?

t number 🛛 🛩	DX*	W	arehouse	🗙 🤣 Go					🗿 Add New	😲 Сору	Save 🧲
ete					Jear Filters						
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					- L	Change Log	y Production Cost 1	fotals Forecasting	g Engineering	Associated	9
										I now h ociated	
Log Change R											
Product	Wh	Record Actio	n Field Name	 Before Value 	After Value	Field Description	Date/Time	User	Program		
DXLPCM	01	U	ISORDX	ੈ ↓ Sort Ascend	ing	Order policy	2021-02-24 12:26:08.900000	FRN0411	PRISPM00		
DXLPCM	01	U	ISMAOP	Z ↓ A ↓ Sort Descen	ding	Order Promising	2021-02-24 12:24:39.949000	FRN0411	PRISPM00		
		nange Log in new wind	ow	Columns	•						
	domain.net:9080,		yServlet?fileNam	ne=ISP&keyField=D	XLPCM&keyField2=	01&viewReadOnly=	false&random=0.295952083	81435234#	Displaying record	s 1 - 2 of 2	
		_									

Worthy of note

- When you access the *Change Log* inquiry form the MFUI, you get just the selected file and record.
- There is also a "global" search System Administration > File Change Log Inquir
- Change Log Purge: IFMENUF Option 110

CHANGE LOG PURGE DATE RANGE

The Purge dates are currently the values shown below. To change these values, key the new values over the ones displayed, and Press ENTER.

Beginning date _____(MMDDYY) k _____ Ending date _____(MMDDYY)



System Administration

Security Administration Schedule Nightly Planning iSchedule Execution Log it iProducts iSchedule Database Correction edman paration **Order Processing Database Correction** iDispatch Database Correction AME Database Correction iService Schedule Database Correction MasterFile Database Correction Accounts Payable Database Correction Accounts Receivable Database Correction Inventory Database Correction File Change Log Inquiry

System Administration > File Change Log Inquiry

									A	o thio inquir	
	ecord Search	Field Name: IS	SMAOP	<mark>∽</mark> User Name	::(Date (>=	:		requ LI	o this inquir iires the MAST irity role	y
g Change R											
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		Record Action	Field Name	Before Value	After Value	Field Description	Date/Time	User	Program		
Clear Filter roduct XLPCM	Wh 01	Record Action U	Field Name ISMAOP	Before Value	After Value	Field Description Order Promising	Date/Time 2021-02-24 12:24:39.949000	User FRN0411	Program PRISPM00		

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iLogging for Master files: Availability

• iLogging for Master Files is available in Frontier 4.1.0.

- iLogging for Master files will require an addendum
 - Requires a license key (1FR41II Frontier 4.1 iLogging)
- Prior releases, please request retrofit quotation
 - You must be on IBM i 7.1 or higher



iLogging for Sales orders

[52530, 52531, 52706]

iLogging for Sales orders: What can be tracked?

- Sales Order data elements in:
 - Header (OHP)
 - Contacts (01P)
 - Address override (O2P)
 - Activity notes (O3P)
 - Billing header (04P)
 - Billing tax group (O4T2P)
 - Billing trailer (O4TP)
 - Detail (06P)
 - Detail extension (O8P)
 - Line-level BOM (MEP)

- "Process" (System) events
 - New order created
 - New order line created
 - Order [Completed] by user
 - Order sent to OEPR
- Selected configuration segment values

iLogging for Sales orders: Where are changes tracked?

- Everywhere.
- Implementation is via database triggers on order files
 - iLogging writes the trigger program for you
- Therefore all updates can be logged, regardless of source.
 So do be careful here.
- Some "system" events are captured programmatically

iLogging for Sales orders: Worthy of note

- Trigger implementation is NOT like Event Notification
 - There is no async processing; it's all synchronous.
 - Body of trigger detects changes and writes to logs
- The change log file is new file OALP
- Log file records for order get purged with order
 - OEMENUR "Purge order files" (ORD950)

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iLogging for Sales orders: Setup tasks

- You do need some familiarity with Frontier sales order files
 - To know which file your data element is in
- Initial trigger application.
 - If this is the first time setting up logging for a given order file, a trigger program has to be attached
 - Attaching a trigger requires dedicated access to the file!
 - Once the trigger is attached, you're OK
- Access to Configure Sales order Logs needs the SOLOGCONFIG security role
- Application Configuration > Configure Sales order Logs



Demo: Set up Sales order logging (file based)

• We want to track changes to OHP.OHCO1 (Sub order type)

Setup: Sales Order Activity Logging (OA02)

FRN0411

0A02

F3=Exit

SALES ORDER ACTIVITY LOGGING

2/25/21 15:07:51

Use this screen to modify data areas OALUSRACT and OALSYSACT.

These settings are used to activate and deactivate all or portions of Sales Order Activity Logging.

Log Sales Order Activity

(Y or N)

Log Sales Order System Activities <u>N</u> (

Log Sales Order Header System Activities \overline{Y}

Log Sales Order Detail Activities

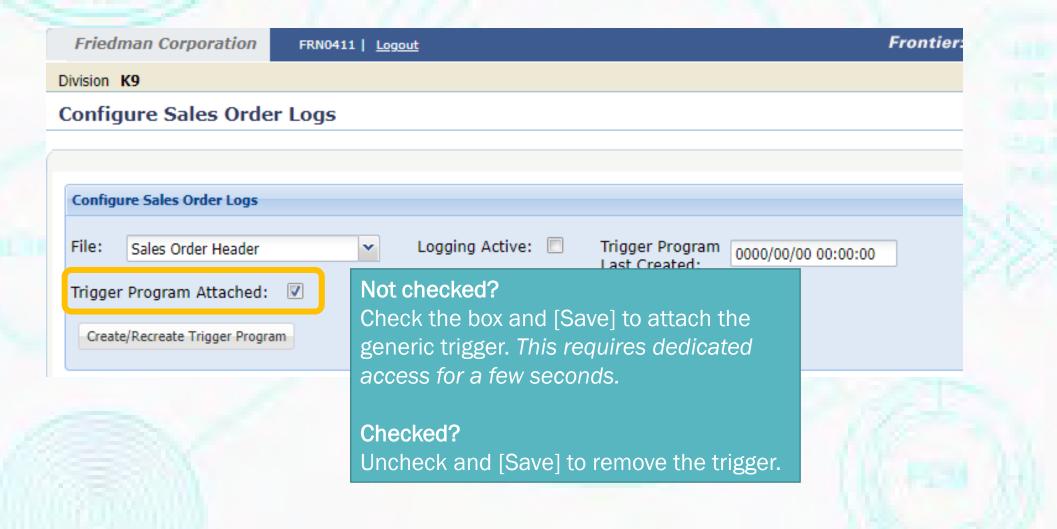
(Y or N)

(Y or N)

(Y or N)

Order Header System activities: Order created Line item created Order sent to OEPR Order processed by UI [Complete] Order processed by OEPR Order detail activities: Line item sent to WO10

Setup: Trigger attachment

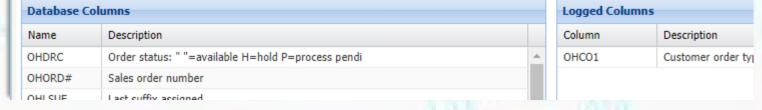


Friedma	n Corporation	FRN0411 Logout	Frontier:	Home	Applicatio	n Configuration	Sales	Purchasing	Manufacturing	Inventory Management	Data Management	Accounts Payable	Accounts Rec	eivable	
Division K9	0														
Configu	re Sales Order	r Logs											Open	Save	
Configure	Sales Order Logs														
File: S	ales Order Header	✓ Log	ging Active: 🔲		er Progran	0000/00/00	00:00:00								
	rogram Attached: ecreate Trigger Program			Last (Created:	100010400									
Database (Columns				-1	Logged Colur	nns								F
Name	Description					Column	Desc	cription		Category		Jser Defined Descrip	otion		
OHDRC	Order status: " "=a	available H=hold P=process	pendi		-	OHCO1	Custo	omer order type	not used	PROMISE					
OHORD#	Sales order numbe	er								Update C	Cancel				=
OHLSUF	Last suffix assigne	d								opuate C	ance				
OHSTKY	Ship to customer														Ċ
OHBTKY	Sold to customer									Use Categ	ory to help	classify ir	nterest II	n	
OHIVKY	Invoice to custome	er								this field.					
OHPRKY	Price as														
OHDIV	DV Division														
OHOTYP	Order type code: S	SI=ship and invoice (default) IO=							Frontier w	ill use two	categories	-		
OHOVSW	Override ship to na	ame and address, type O in	this												
OHOVBW	Override invoice to	name and address, type O	in th							STSTENT: S	system pro	cess even	S		
OHCRGN	RG Credit region									CONFIG: a	configura	tion segme	ent char	nged	
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OHTAXG	TX Tax group									ince, but ti			51011.		
OHTXCD	Order taxable code	e: if TAXVS=S(sales) or V(va	it): "												T
OHTERR	TR Sales territory														

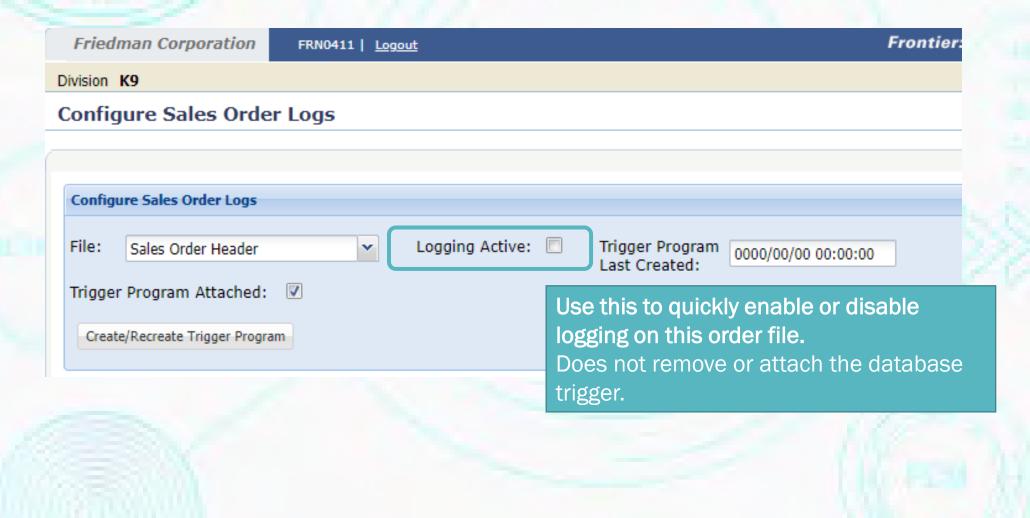
Setup:



Friedman Corporation	FRN0411 <u>Logo</u>	out Frontier:	<u>Home</u>	Application Configuration	Sales	Purchasing	Manufac				
Division K9											
Configure Sales Orde	r Logs										
Configure Sales Order LogsFile:Sales Order HeaderTrigger Program Attached:		Logging Active:	Divisio	iedman Corporation on K9 figure Sales Order		1 <u>Logout</u>	Frontier:	Home	Application Configuration	Sales	Purchasing
After changing th forget to Create/Recreate	e configura		File Trig	ifigure Sales Order Logs Sales Order Header Iger Program Attached: reate/Recreate Trigger Program		▼ Log	nging Active: 🔲		er Program Created:	2:42:43	



Setup: Logging active





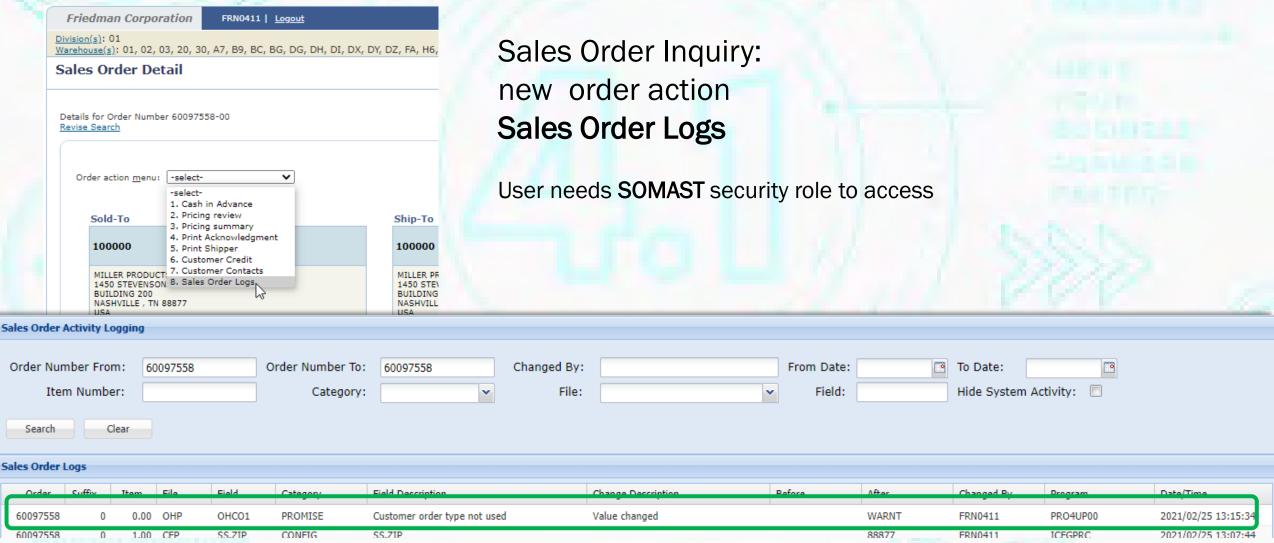
Demo: Change sub-order type, what happens?

- Use SOE to change sub-order type
- Use new Log order action to see results

Example: Change of sub-order type...

* Required field										
Header Details										
Drder Information:										
Ship to PO		Sold to PO		Orig Order	Consumer	*Order Type	Order Category		Suborder type	Quote Type
DMO				0		si 🗟			WARNT V	
iming:										
*Order Date	Req. Ship Date	Req. Delivery Date	Promise Date	Cancel By Date		In Transit Days	Promised Delivery Date	Priority	Invo	picing Timing
									Save	
										_

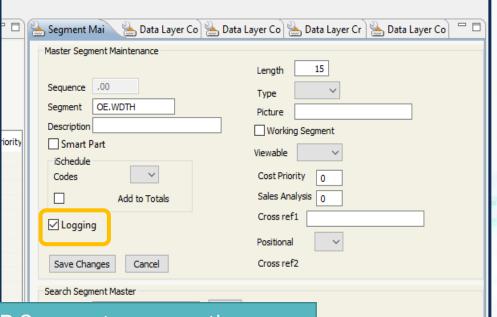
Example: Logged change



iLogging for Sales Orders: Configuration segment values

- Identify configuration segments to change-track
- Standard and Working, alpha and numeric segments supported
- Identification done in Segment Master:





.ength

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Type

Picture

PCMWB Segments perspective Segment Master tab New **Logging** checkbox



Configuration segment values Worthy of note

- Segment value change tracking and logging is NOT-trigger based
 - Wired into configuration engine
 - Only setup required is Segment Master "Logging" flag
 - Changes recorded when configuration is [Finished]
- In the log file (OALP):
 - File name is "CFP" for standard segment, "WFP" for working segment
 - Category is always "CONFIG"
 - Field will be the first 10 characters of segment name
 - Field Description will be the full 15 character segment name



Demo: Segment-value tracking

- Show segment name selected for Log
 - SSHEIGHT SSLENGTH SSWIDTH
- Show (re)configure
 - SS.PCM uses SS.COLOR
- Show log entry for selected segment

Example: Select segment to track

• Use SM40, or PCMWB



Changes take effect immediately!

Example: (re)configure sales order detail

Product Configurator			
Customer: 100000 MILLER PR	ODUCTS	Order: 6009755	8 Line: 4
Product: SS.PCM	🔍 Quantity:	1 Price: .00	Extd: .00
(🔊 expand all			
Scale and user exit prod			
TAG2-LOC			
Return ODEXT\$			
Return order number			
Date *	22421		
HEIGHT *	36.00		
LENGTH *	47.50	HEIGHT *	
SS-WIDTH *	23.50	LENGTH *	
		LENGTH	
		SS-WIDTH *	

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Example: Segment changes instantly logged

Sales Order Inquiry > Search > Sales Order Detail Order action menu: 8. Sales order Logs

Sales Order Activity Logging

Order Number From:	60097558	Order Number To:	60097558	Changed By:		From Date:	•	To Date:
Item Number:		Category:	~	File:	×	Field:		Hide System Activity: 📃
Search Clear								

Sales Order Logs

			I	1	1				1	1	1		
Order	Suffix	Item	File	Field	Category	Field Description		Change Description	Before	After	Changed By	Program	Date/Time
60097558	0	4.00	OHP	OHORD#	SYSTEM			Line Item processed by WO10			FRN0411	W0100AL	2021/02/25 15:48:10
60097558	0	0.00	OHP	OHORD#	SYSTEM			Processed			FRN0411	OEPR	2021/02/25 15:48:10
60097558	0	3.00	OHP	OHORD#	SYSTEM			Line Item processed by WO10			FRN0411	W0100AL	2021/02/25 15:48:10
60097558	0	1.00	OHP	OHORD#	SYSTEM			Line Item processed by WO10			FRN0411	W0100AL	2021/02/25 15:48:10
60097558	0	2.00	OHP	OHORD#	SYSTEM			Line Item processed by WO10			FRN0411	W0100AL	2021/02/25 15:48:10
60097558	0	0.00	OHP	OHORD#	SYSTEM			Order sent to OEPR			FRN0411	PRO4FNOC	2021/02/25 15:48:10
60097558	0	0.00	OHP	OHORD#	SYSTEM			Order processing by UI Order Cmplt	← User [Complete	CF N0411	PRO4FNOC	2021/02/25 15:48:10
60097558	0	4.00	CFP	SSWIDTH	CONFIG	SSWIDTH			23.50000	26.00000	FRN0411	ICFGPRC	2021/02/25 15:47:06
60097558	0	4.00	CFP	SSLENGTH	CONFIG	SSLENGTH	3 segment	changes here	47.50000	42.00000	FRN0411	ICFGPRC	2021/02/25 15:47:06
60097558	0	4.00	CFP	SSHEIGHT	CONFIG	SSHEIGHT	0	0	36.00000	38.00000	FRN0411	ICFGPRC	2021/02/25 15:47:06

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