

Today's Topic: iStatements Issues and Resolutions

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When in an Excel spreadsheet and the user clicks on Statement row or Statement column to change something and you get this error.

This always means you missed doing a step in the install instructions.

When you install iStatements you MUST do the following:

• Error: Cannot delete from Specified Table

🛃 Error Al	ert	>	<
	The following err	for has occurred:	
	Error Number:	-2147467259	
	Error Description:	Could not delete from specified tables.	
	Time/Date:	14:52:32 A12/P12 - 52/10/2020	
	The error occurr	ed in:	
	File:	modMain	
	Procedure:	getSummaryAmt	
	On Line:	0	
	Program Informa	ation:	
	Program Name:	vbExcelLib (vbExcelLib)	
	Version:	4.00.11	
Send error	r information to: (Optio	Send OK	



When you install iStatements you MUST do the following:

Click on Local Disk (C:)

Right click on TmpStatement

Click on Properties

Click on Security tab

Click on Edit

Click on Users (xxxxxxxx)

Click Full Control under Allow colum

Click Apply and Ok

_
> 🏪 Local Disk (C:)
TmpStatement Properties ×
General Sharing Security Previous Versions Customize
Object name: C:\TmpStatement
Group or user names:
St Authenticated Users
SYSTEM Administrators (LT-8RTJGH2-0917\Administrators)
Users (LT-8RTJGH2-0917\Users)
To change permissions, click Edit.
Permissions for Users Allow Deny
Full control 🗸 🔨
Modify 🗸
Read & execute
List folder contents
Read 🗸
Write 🗸 🗸
For special permissions or advanced settings, Advanced click Advanced.
OK Cancel Apply

TmpState	ment	6/5/2020 8·05 AM
Users	Open	P
Winde	Open in new window	ID.
StopP	Pin to Quick access	1D
	7-Zip	>
<	Give access to	>
_	Restore previous versions	
	Scan with ESET Endpoint Antivi	rus
	Advanced options	>
	Include in library	>
	Pin to Start	
	Send to	>
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	Сору	
	Create shortcut	
	Delete	
	Rename	
	Properties	



Then double click on Program Files (x86)

Right click on Friedmancorp

Click on Properties

Click on Security Tab

Click Edit

Click Users (xxxxxxxx)

Click Full Control under Allow column

Click Apply and Ok

• Error: Cannot delete from Specified Table

Program Files (x86)	12/28/2020	10:45 F	ile folder	
ProgramData	10/20/2020	7:02 AM F	ile folder	
	FriedmanCorp		6/4/2020 4:13 PM	File folder
Friedmar Google IBM InstallShi InstallShi Intel Group or U See SYS Microsof Microsof Microsof Permission Full con Modify Read & List fold Read Write	anCorp Properties Sharing Security Previous Versions me: C:\Program Files (x86)\Friedma user names: TEM inistrators (LT-8RTJGH2-0917\Adminis s (LT-8RTJGH2-0917\Users) tedInetaller e permissions, click Edit. ns for Users Allo tercontents al permissions or advanced settings, anced.	Customize inCorp strators) Edit w Den		



In Excel click on File

Click Options

Click Add-ins

May see udfDNA in the Inactive area or it may be missing completely.

• #NAME is in all the cells on the spreadsheet Statements.



Name 🛎	Location	Туре
Active Application Add-ins		
VBExcel	file:///manCorp/iStatements/VBExcel.vsto	COM Add-in
Inactive Application Add-ins		
Analysis ToolPak	C:\ffice16\Library\Analysis\ANALYS32.XLL	Excel Add-in
Analysis ToolPak - VBA	C:\e16\Library\Analysis\ATPVBAEN.XLAM	Excel Add-in
Date (XML)	C:\Microsoft Shared\Smart Tag\MOFL.DLL	Action
Euro Currency Tools	C:\oot\Office16\Library\EUROTOOL.XLAM	Excel Add-in
Inquire	C:\ffice\root\Office16\DCF\NativeShim.dll	COM Add-in
Microsoft Actions Pane 3		XML Expansion Pack
Microsoft Data Streamer for Excel	C:\softDataStreamerforExcel.vsto vstolocal	COM Add-in
Microsoft Power Map for Excel	C:\ Excel Add-in\EXCELPLUGINSHELL.DLL	COM Add-in
Microsoft Power Pivot for Excel	C:\Add-in\PowerPivotExcelClientAddIn.dll	COM Add-in
Microsoft Power View for Excel	C:\ Add-in\AdHocReportingExcelClient.dll	COM Add-in
Solver Add-in	C:\ffice16\Library\SOLVER\SOLVER.XLAM	Excel Add-in
udfDNA	C:\FriedmanCorp\iStatements\udfDNA.xII	Excel Add-in
Document Related Add-ins		
No Document Related Add-ins		
Add-In: UdtDINA		
Publisher:	20	
Compatibility: No compatibility infor	mation available	
Location: C:\Program Files (x86)	\FriedmanCorp\iStatements\udfDNA.xll	
Description		
Description.		



With Excel Add-in in the Manage box click Go

The Add-in box will come up and you may see that the udfDNA is there but there is no check mark in the check box next to it.

Click on the check box next to the udfDNA which will put the check mark in it and then click Ok.

#NAME is in all the cells on the spreadsheet Statements.

		 Add-ins	? ×
Manage: Excel Add-ins	<u>▼</u> <u>G</u> o	Add-ins available:	ОК
Add-ins	? ×	Solver Add-in udfDNA	Cancel <u>B</u> rowse
Add-ins available:	OK Cancel <u>B</u> rowse A <u>u</u> tomation	Analysis ToolPak Provides data analysis tools for s engineering analysis	A <u>u</u> tomation
udfDNA			



If VBExcel displays in the Active Application Add-ins section but the udfDNA does not display in the Add-ins screen:

Click Browse

Double click on Local Disk (C:)

Double click on Program Files (x86)

Double click on Friedmancorp

Double click on iStatements

For 32-bit Excel click on udDNA.xll

For 64-bit Excel click on udfDNA32-AddIn64.xll

#NAME is in all the cells on the spreadsheet Statements.

Location	Туре	
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Browse	> 🏪 Local Disk (C:)	
Program Files (x86)	12/28/2020 10:45	File folder
ProgramData	10/20/2020 7:02 AM	File folder
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	6/4/2020 4:13 PM	File folder
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iStatements	1/28/2021 9:17 AM	File folder
dl 2-Addin64.xll		
	Location file:///manCorp/iStatements/VBB CALERCOLUCTION ADDATE Browse Program Files (x86) Program Data FriedmanCorp iStatements	Location Type file:///manCorp/iStatements/VBExcel.vsto COM Add-in CA: #file:4010berreA Arestation ANALYCOD VIII File:414111 Browse > Local Disk (C:) Browse > Local Disk (C:) Program Files (x86) 12/28/2020 10:45 Program Data 10/20/2020 7:02 AM FriedmanCorp 6/4/2020 4:13 PM iStatements 1/28/2021 9:17 AM



Add Ins option not on Toolbar.

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dd-ins									
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iStatements Issues and Resolutions

Click File

Click Options

Click Add-ins

If udfDNA shows in active applicate add-ins but VBExcel does not display

Select Disable items in the Manage box and click Go.

If VBExcel displays in Disabled items box, click on it and then click Enable



If VBExcel is not in the Disabled Items box, then check Inactive Application Add-ins.

If VBExcel is in Inactive Application Add-ins click on it and activate it.

Add Ins option not on Toolbar.

Disabled Items	?	×	Inactive Application Add
The items listed below are disabled because th Excel from functioning correctly, or your system has disabled them through Group Policy. Please note that you may have to restart Excel t changes to take place. Select the ones you wish to re-enable. Previewer: Microsoft Excel previewer	ey preve n admini for these	ented istrator	Analysis ToolPak Analysis ToolPak - VBA Date (XML) Euro Currency Tools Inquire Microsoft Actions Pane 3
Enable	<u>C</u> I	↓ ose	Microsoft Data Streamer f Microsoft Power Map for Microsoft Power Pivot for Microsoft Power View for Solver Add-in

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C:\...softDataStreamerforExcel.vsto|vstolocal COM Add-in C:\... Excel Add-in\EXCELPLUGINSHELL.DLL COM Add-in C:\...Add-in\PowerPivotExcelClientAddIn.dll COM Add-in C:\... Add-in\AdHocReportingExcelClient.dll COM Add-in C:\...ffice16\Library\SOLVER\SOLVER.XLAM Excel Add-in



If VBExcel is not in either Disabled items or Inactive Applicate Add-ins, then it most like has not been installed.

Click on Local Disk (C:)

Double click Program Files (x86)

Double click on FriedmanCorp

Double click on iStatements

Right click on iStatements.exe

Click on Run as administrator

Click Install to install VBExcel

Add Ins option not on Toolbar.

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Disabled Items	? ×	Inactive Application Add-ins			
The items listed below are disabled because	a the supervised	Analysis ToolPak	C:\ffice16\	Library\Analysis\ANALYS32.XLL	Excel Add-in
Excel from functioning correctly, or your sy	stem administrator	Analysis ToolPak - VBA	C:\e16\Lib	rary\Analysis\ATPVBAEN.XLAM	Excel Add-in
has disabled them through Group Policy.		Date (XML)	C:\Microso	oft Shared\Smart Tag\MOFL.DLL	Action
Please note that you may have to restart Ex	cel for these	Euro Currency Tools	C:\oot\Off	ice16\Library\EUROTOOL.XLAM	Excel Add-in
changes to take place.		Inquire	C:_ffice\ro	nt\Office16\DCE\NativeShim dll	COM Add-in
Select the ones you wish to re-enable.		Microsoft Actions Dans 2	er (minice fro	er(onicero(ber (Nativeoninian	VML Expansion Dag
Previewer: Microsoft Excel previewer		Microsoft Data Stranger for Ever		- Channel	COM Add in
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		Microsoft Power Map for Excel	C:\ Excel A	dd-in\EXCELPLUGINSHELL.DLL	COM Add-in
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		Microsoft Power View for Excel	C:\ Add-in	\AdHocReportingExcelClient.dll	COM Add-in
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	6/4/2020 4:13	PM File folder			
🕜 iStatements.exe	12/17/202	0 5:50 PM Application			
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V Run as administrator		Are you sure you want t	o install this customization?		
		Name: V	BExcel		
		From: fi Publisher: U	Ie:///C:/Program Files (x86)/Fri Inknown Publisher	edmanCorp/iStatements/VBExcel.vsto	
		While Office of	ustomizations can be useful, t	ney can potentially harm your compu	ter. If you
		do not trust ti	he source, do not install this so	ftware. More Information	
				Install	Don't Install



If you have done the install of VBExcel and the Add Ins still does not appear in your Excel toolbar

Double Click on Local Disk (C:)

Double Click on Program Files (x86)

Double Click on iStatements

Double Click on VBExcel.vsto

Add Ins option not on Toolbar.

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VBExcel.vsto		12					
File Home Insert	Page Layout	Formulas	Data	Review	/iew	Add Ins	Help



First uninstall iStatements and VBExcel from Control Panels and reinstall

If you have done all the above and still the Add Ins does not appear in Excel this usually means, there is an issue with your Excel version/install

Reinstall Excel

Add Ins option not on Toolbar.

- Uninstall iStatements and VBExcel from Control Panels and then reinstall iStatements and VBExcel
- When all else fails reinstall Excel
- After reinstall Excel then reinstall iStatements and VBExcel



When you see this error 99 during a data transfer and the procedure on the record is Compact database just click OK on this and the data transfer will continue. This will have no impact on iStatements, and all data will be correct.

• Error 99 During Transfer of Data

	Fr	ontier iStaten	lent	9	
🖳 frmError			-		×
	The following error has occurred:				
	Error Number:	99			
	Error Description:	External component has thrown an exception.			
	Time/Date:	08:19:01 A2/P2 - 19/17/2	020		
	The error occurred in:				



Registry error





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iStatements Issue and Resolutions

When the user opens and Excel spreadsheet and gets this error: Your registry entry or database file is incorrect

Click Ok

Then Data Base Open error box will appear. This tells you that the user's computer does not have a FrontierCubes database for the year that one of the formulas that is on the spreadsheet.

In green screen go to MEMENU run option 901 for the year indicated

Open iStatements program and do a Transfer Data for that year on the user's machine



QUESTIONS?

