



## TOP QUESTIONS (+ANSWERS) RECEIVED BY SALES:

### Is Support included?

Yes. Support is included at no additional charge for all levels of service and includes phone, email, and live chat within BigTime.

### Is there a trial available?

Yes. BigTime does offer a trial of our Pro and Premier versions.

### Can BigTime help me with my resource and capacity planning?

Yes. Our resource allocation features allow for the ability to easily forecast out the demand for your staff's hours and provides actionable insights into your team's utilization and billability.

### What types of invoicing can BigTime accommodate?

BigTime's invoicing capabilities include T&M, fixed fee, milestone, % complete invoicing. Our custom invoice calculator allows you to create invoices that meet you and your client's varying needs.

### How long does it take to implement BigTime?

The average go-live time is just over 1 month, less than 1/2 of the time of other PSA providers in the space.

## PRICING:

**Pro: \$30/month per user** (minimum 5 users), billed annually

**Premier: \$40/month per user** (minimum 10 users), billed annually

To learn more about BigTime's pricing and features, please visit: [bigtime.net/pricing/](http://bigtime.net/pricing/)

## SIZE OF CUSTOMERS:

BigTime customers range from 5 users to 100's of users who need to budget, track and bill for their most valuable asset.. their time.

To check out video and written testimonials from BigTime's customers, please visit:

[bigtime.net/customers/](http://bigtime.net/customers/)

## VERTICALS

- ✓ Accounting
- ✓ Consulting
- ✓ Marketing
- ✓ IT Services
- ✓ Consulting
- ✓ Government Contracting
- ✓ Architecture & Engineering

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