

RentHelpMN COVID-19 Emergency Rental Assistance Minnesota Housing Appeal Process

If you are denied assistance, you may be able to appeal that decision.

If you are denied assistance, you should have received a written denial letter listing the reasons for denial. Within 10 days of the date of the denial letter, you may request an appeal of the decision by mailing or faxing your appeal to the RentHelpMN Program Team at:

RentHelpMN
Document Services Center
1055 American Boulevard, Suite A
Bloomington, MN 55420

Fax: 952-285-2318

This request may be made in writing and must include your name and contact information so that it can be connected to your account. Email is not secure and we cannot accept appeals by email at this time.

The RentHelpMN Program Team will assign a staff person to review your file. If, after review, you are deemed eligible for payment, you will be assisted based on the time and date of the original application submission and on availability of funds. A successful appeal decision does not guarantee a payment of funds.

If the denial of assistance is upheld, you will be sent a written letter of the final appeal decision via system communication, email or USPS with the decision and the reasons for upholding the denial.

If you are denied assistance and your circumstances have changed (change of income, change in members of the household, etc.) you may reapply through apply.renthelpmn.org.

If you submit an appeal through this process, but your application was not processed through Minnesota Housing, your appeal information will be provided to the local government entity for review and response according to its appeal process. Local programs include the counties of Dakota, Hennepin, Ramsey and Washington as well as the cities of Minneapolis and Saint Paul.