

# CASE STUDY

**Client** The Marsh Academy

Sector Multi-Academy Trust, Education

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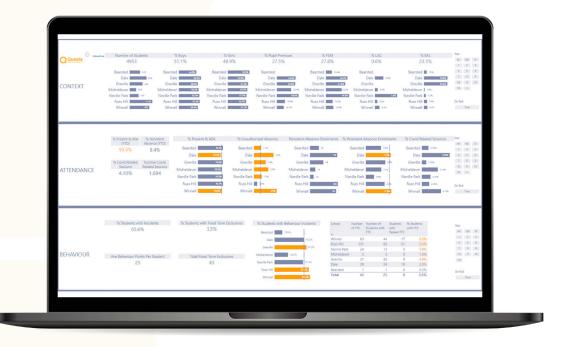
#### CASE STUDY

## The Marsh Academy



#### Summary

Abby Sharp, Senior Administration Assistant from The Marsh Academy, shares how **Questa saved her over a day a week** of manual reporting and the response from the Senior Leadership Team.



#### Main Challenges – before Questa

Every Monday, Abby would run a behaviour and achievement report – a massive task, using multiple systems, exporting data into Excel, and analysing across multiple tabs to create charts.

She then prepared the report for a Monday afternoon meeting.

Over time, the report became too large to manage in one day, giving room for human error – and taking up most of a Monday. She says 'Initially it wasn't too much of a job, but eventually, we keep adding things and looking at different aspects, it was a huge, huge job. Because so much went into the report, it was so reliant on being correct, it was very easy for something to throw the whole thing.'

This was just one of many regular reports (end of term and end of academic year), and a solution had to be found.

#### **The Solutions**

Questa has introduced the Dashboard – Q-View for the Senior Leadership Team. This helps them to make informed decisions, analyse and interrogate data to produce a thorough analysis. Questa modules have been shown to improve staff time management and more importantly their confidence in the reports as there is less room for human error.

Questa's reporting functions enable efficient data gathering from multiple sources and convert into consistent formats and analytics. Our insight tool has also helped the school leaders identify key elements that were added to the school's improvement plan.

Abby praises the Questa system and how efficient it is. She now runs the reports, knowing that she can drill down in more depth, analyse new areas at the touch of a button and has gained one day a week to focus on other areas of her role that will contribute to the performance of the Academy.



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As a result of the change in reporting structure and analysis, the staff have commented how thorough the reports are and how useful they've been. The whole leadership team are seeing the rewards of clear visibility of what the data is telling them as well as recognising the time gained through using Questa.

### THE RESULTS

Abby has been able to prioritise her work more effectively, meaning her use of time is more efficient, and she is now able to support other staff across the Academy to benefit from using Questa, too.

Abby has been able to prioritise her work more efficiently, and able to support staff in other areas of the Academy on how to use Questa to its full potential.

Questa has proved to have made a difference to The Marsh Academy's ways of reporting by improving staff time management, increasing their reporting confidence, and producing a more detailed analysis – as and when it's needed. The Questa Knowledge Bank is full of useful guides and each module is linked to our comprehensive YouTube library. These support training during initial implementation, during induction of new staff, and provide a constant reference tool.





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