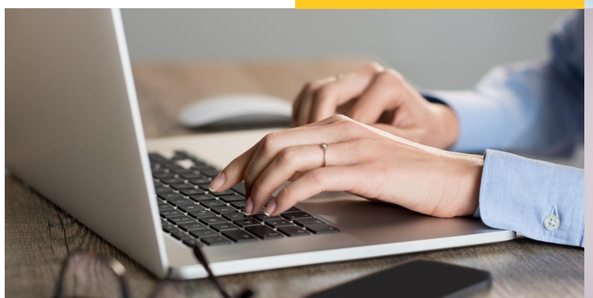
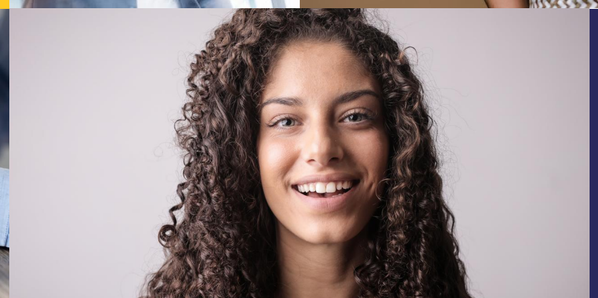
CiraConnect

Owner / Resident Portal Updates



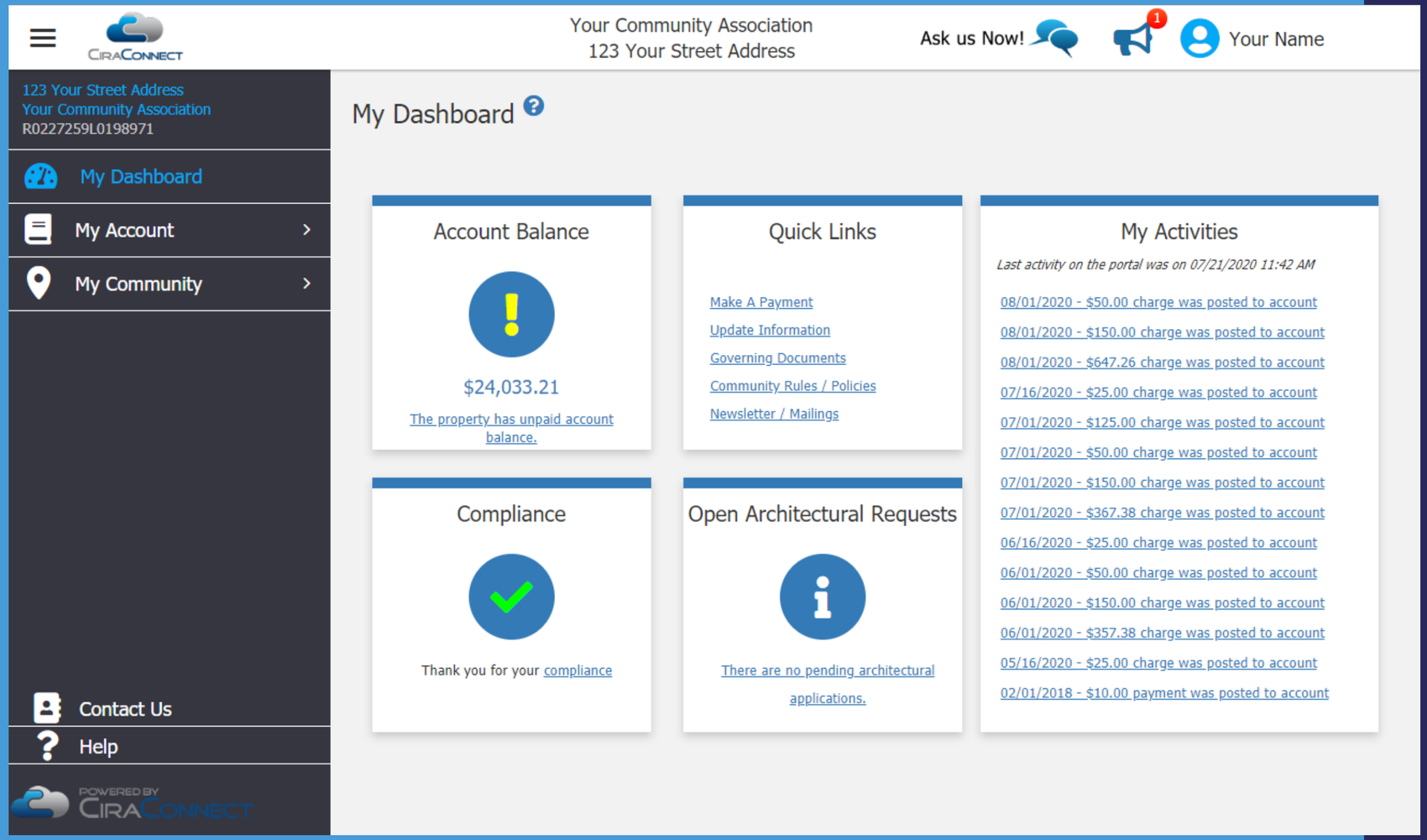


Updated Design & Improved Performance

Faster and Easier to Navigate

Launched July 15th, the updated layout and increased speed of our Owner / Resident Portal makes finding and accessing your community information and tools faster and easier.

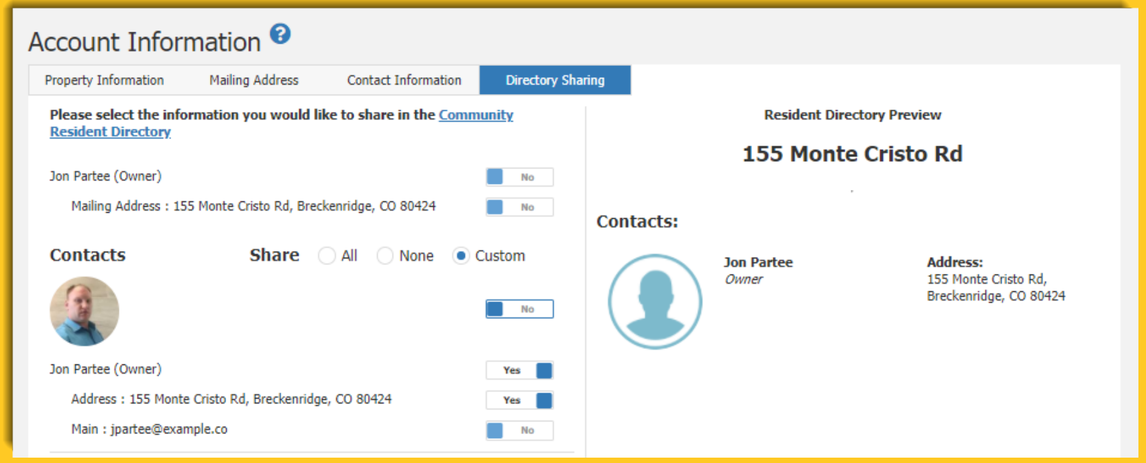
Check out some of the highlighted new features for owners and let us know what you think!

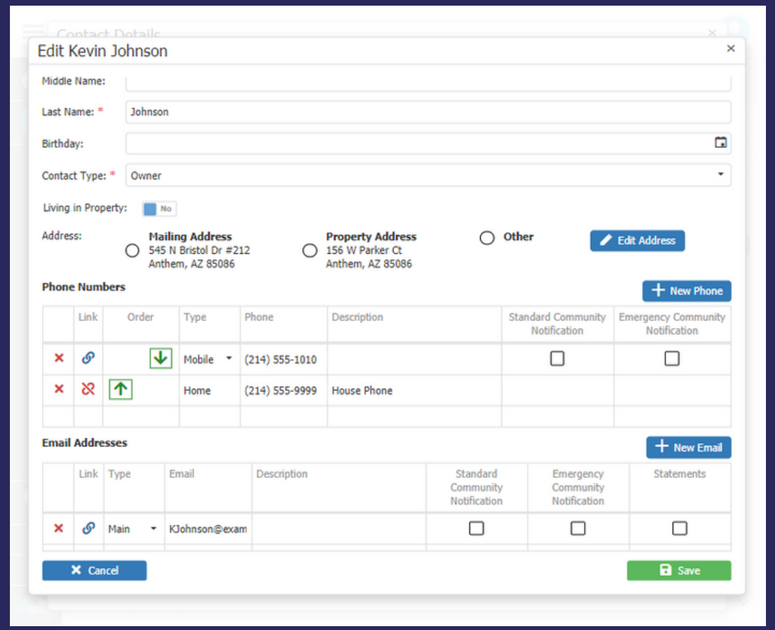


All New Resident Directory

You choose which information to share about your household in the resident directory. From email addresses, phone numbers, and photos, to property manager or tenant contact information, this printable directory allows you to control the published information about your home.

Plus, new custom data templates provide the ability to record pets, license plate numbers, insurance certifications, emergency contact information, and more! Permission settings allow you to share this more confidential information with your board whenever necessary.

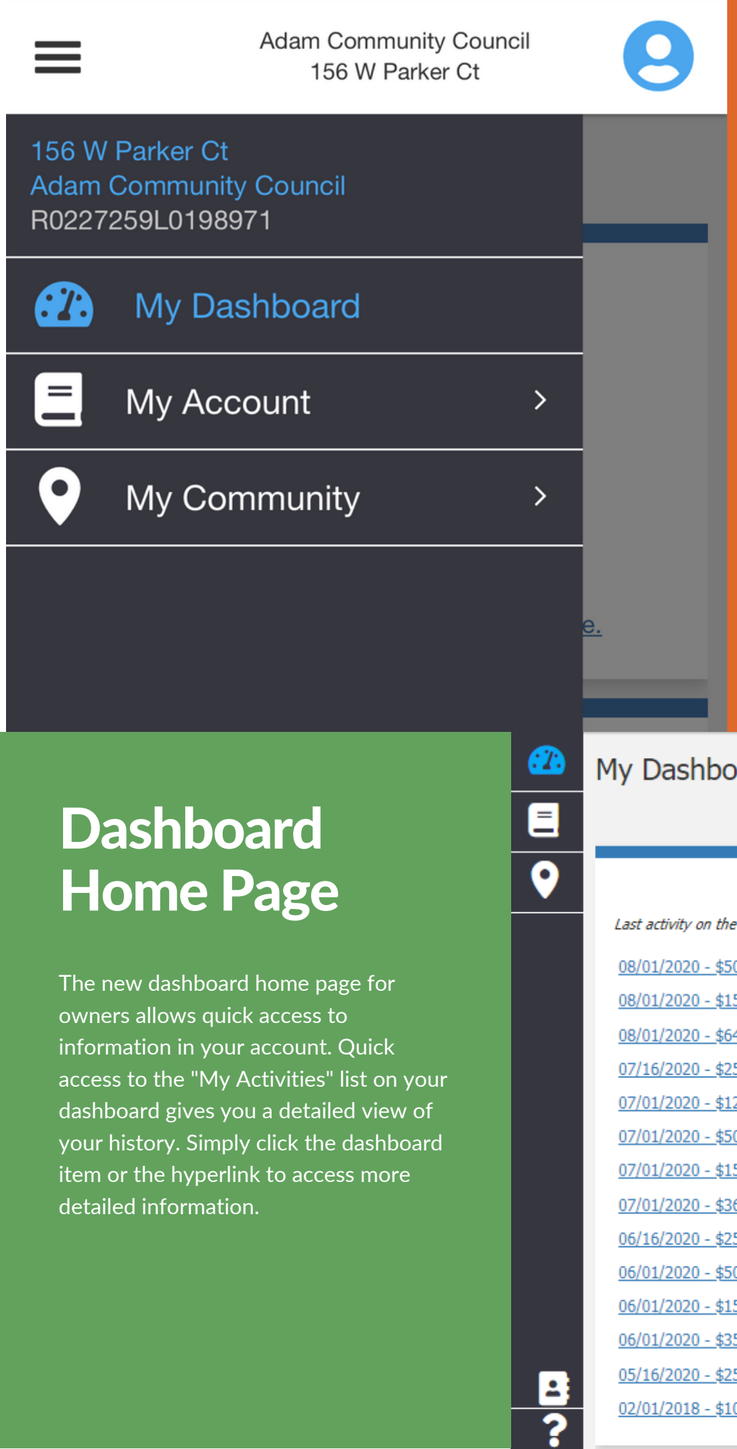




Enhanced E-Delivery Features

Going green has never been easier with the enhanced e-delivery features in your Owner / Resident Portal. Statements and compliance violation notices can now be sent to the email* address that you choose in your portal. Sign up for e-delivery to ensure you receive the information you need as quickly as possible. In addition, you can access the documents in your portal at any time.

**State and local legal restrictions may apply.*

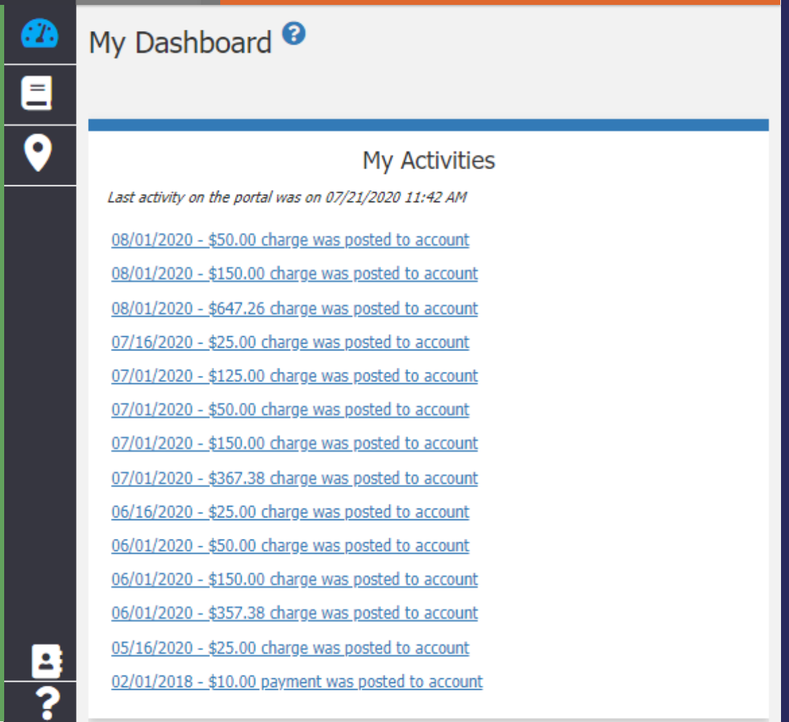


Multiple Property Selector

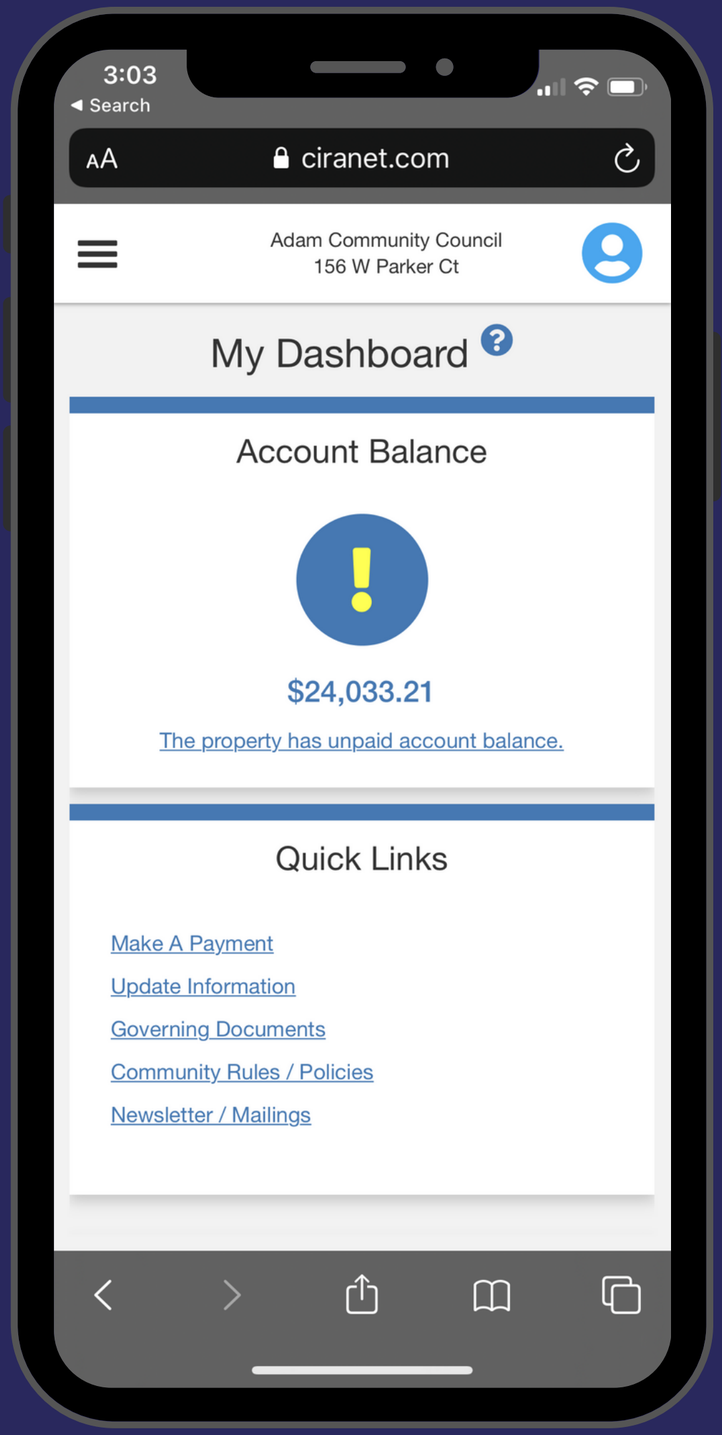
For users with multiple properties, you will be prompted to select a property when logging in but now you can switch properties quickly from the enhanced collapsable menu on the left side of your homepage. Along with your name and address displayed on the top of your new homepage, you can also view your account number and details quickly in the updated menu section.

Dashboard Home Page

The new dashboard home page for owners allows quick access to information in your account. Quick access to the "My Activities" list on your dashboard gives you a detailed view of your history. Simply click the dashboard item or the hyperlink to access more detailed information.



User & Mobile Device Friendly

All design updates were made with you, the owner, in mind. While the CiraNet Owner / Resident Portal has always been a powerful and robust tool for community association members, our latest improvements focus on usability.

As a compliment to our CiraMobile apps, available on iOS and Android devices, the modernized design and streamlined interface are now mobile device friendly making your information available anywhere and everywhere you might need.