

Students as Fellow Experts
S.A.F.E. Initiative

Students as Consultants

Allison N. Ash, Ph.D., *Senior Affiliate Consultant*
 Amy VanDerWerf Carroll, Ed.D., *Senior Consultant for Student Success*



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Introductions

Credo Amy Allison

You!

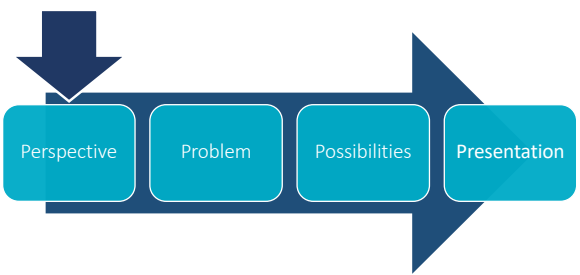
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Consulting 101

CREDO

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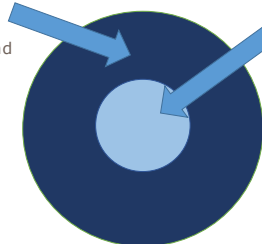
Perspective Problem Possibilities Presentation

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Perspective

Theory of Mind

- the ability to understand and interpret a person's mind or see another's perspective



Empathy

- the ability to understand different states of mind, especially emotions

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Perspective

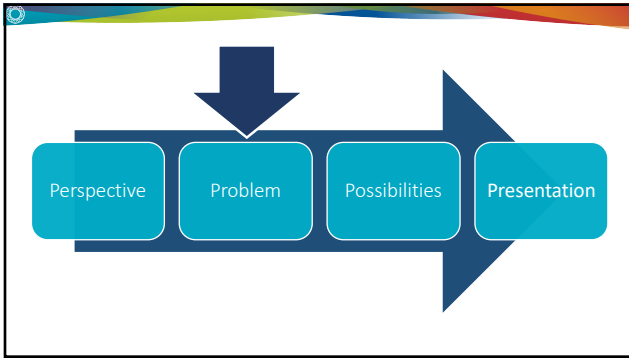
Theory of Mind

- Example: M&M's versus Skittles
- Difference between "This is what I think" and "This is what the other person may be thinking"

Empathy

- Example: Talking to a friend who failed a test
- Difference between "This is how that would make me feel" and "This may be how my friend feels"

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Problem

Understanding a client's *problem* is best achieved by looking at the problem from the client's *perspective*

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Problem

Steps to Understanding Problem

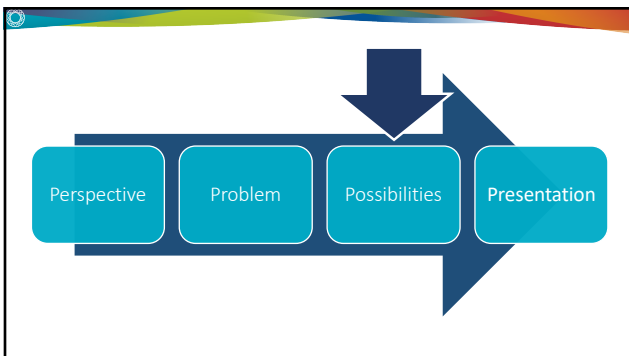
- Listen
 - Use Theory of Mind
 - Use Empathy
- Help client *refine* and *focus* the problem

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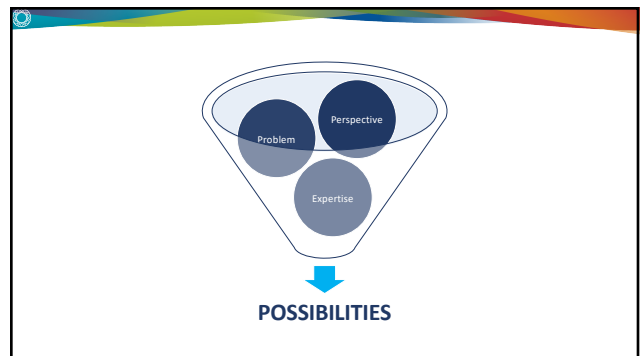
Problem: Example

Students will not be physically on-campus this fall, yet we want them to still experience a sense of belonging built through connections with other students.

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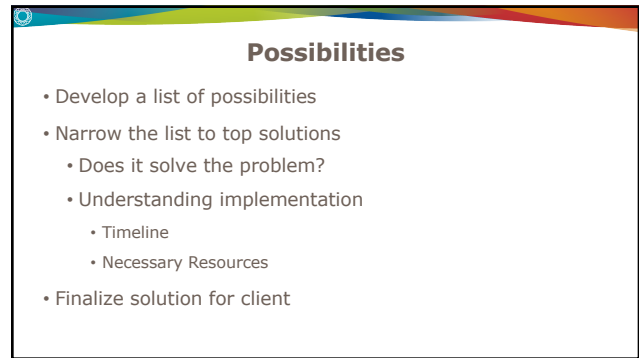
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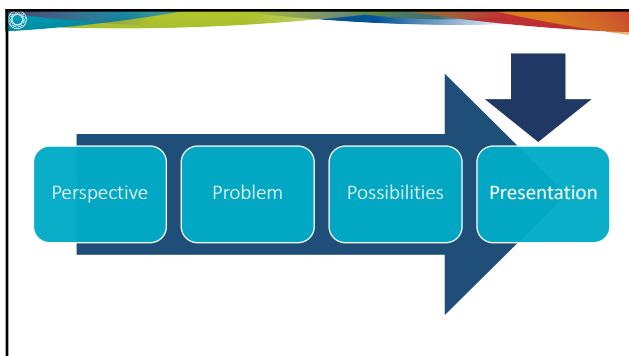
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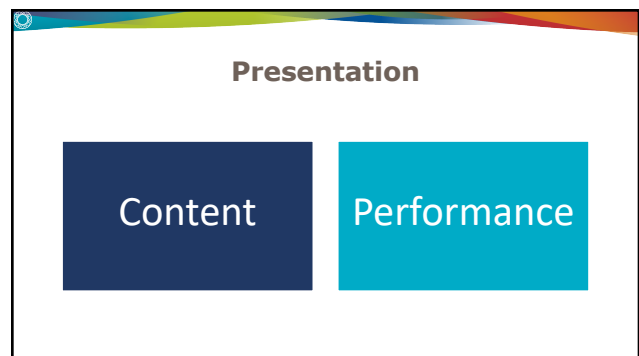
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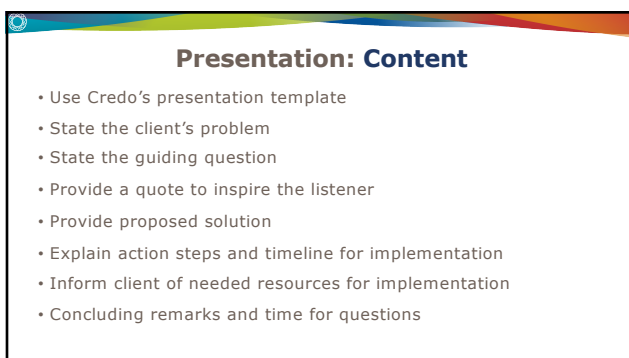
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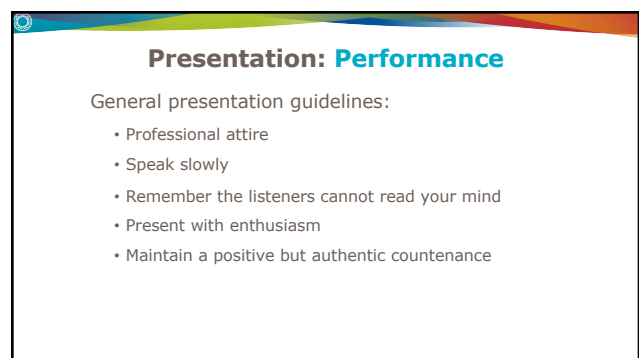
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Presentation: Performance

- Give short introduction
- Any other pre-material should remain short
- Spend the most time on the "possible solutions" portion
- Remember to speak with "hopeful" and positive tone

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