

H Tessian Defender

INBOUND EMAIL SECURITY SOLUTIONS

Stop Account Takeover with Tessian Defender

Automatically prevent advanced threats originating from compromised third-party supplier, partner and vendor email accounts.





What is External Account Takeover?

Email security is no longer limited to securing an organization's own email platform and its users. In External Account Takeover attacks gain access to the email account of a trusted external counterparty (a customer, a business partner or a supplier), and use it to send email attacks. External Account Takeovers (ATO) are one of the pathways to Business Email Compromise (BEC).

According to Gartner:

- Impersonation and Account Takeover attacks are increasing and causing direct financial loss, as users place too much trust in the identities associated with incoming email and are inherently vulnerable to deception and social engineering.
- The adoption of cloud office systems from Microsoft and Google continues to grow, forcing security and risk management leaders to evaluate the native capabilities offered by products.
- There is no single technology solution to business email compromise (BEC) attacks. Solutions need to be a combination of technology and user education.

Solution Highlights

AUTOMATED THREAT DETECTION

Tessian takes a behavioral based approach to prevent threats. It learns normal behaviors from peoples historical email interactions, and combines this behavioral intelligence of each individual end user, security intelligence and machine learning to accurately detect even subtle anomalies and prevent ATO attacks.

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RAPID REMEDIATION

Real-time alerts of ATO events to dedicated mailboxes. Detailed event reporting helps security teams understand quickly why an email has been classified as malicious. By automatically aggregating similar events and grouping emails from the same compromised account, Tessian allows administrators to clawback/delete multiple events with a single click.

IN-THE-MOMENT SECURITY COACHING

Non-disruptive in-the-moment coaching is provided to employees through contextualized, easy to understand educational alerts guiding them to take the right security decision.

FLEXIBLE DEPLOYMENT AND SEAMLESS INTEGRATIONS

Defender deploys in minutes and automatically prevents data breaches through email within 24 hours of deployment, across all devices, desktop and mobile. Tessian deployment options protect your cloud, on-premise, or hybrid email deployments.

ACCOUNT TAKEOVER RISKS

Why Account Takeover Attacks Are So Hard to Detect

The battle against phishing has now extended to supply chain networks, third-party business partners, and customers. Bad actors use these trusted third-party accounts to identify their targets and learn relationships as well as communication patterns to maximize their success rates when launching malicious email attacks.

A majority of organizations remain completely exposed and vulnerable against these highly sophisticated attacks for a number of reasons:



SOLUTION DIFFERENTIATORS How Defender Detects ATO Cases

🚯 Wire transfer 🛛 🤗 Suspici ous URL +3 more USER RESPONSES TO TESSIAN W Jec 14, 2020 - Dec 15, 2020 Malicious 5 O Unsure

Detect Suspicious Payloads

Defender detects suspicious payloads in emails with Natural Language Processing (NLP) to detect:

- 1. Whether suspicious intents, URLs, or attachments are usual for the sender.
- 2. Machine-learning models to identify malicious URLs and attachments.

Intent anomalies	2	Location Anomaly detected
Suspicious attachments	1	The email looks like it was sent from send emails from.
Surplainus LIPLs		LOCATIONS OF THIS SENDER

Anomalous Sender

Characteristics

Defender uses a variety of signals and detects anomalous sender characteristics like if the sender sent from an unusual location, if the sender used an unusual email client, an unusual reply-to address, or if a bad actor is attempting to make a new email look like a reply to an existing email.

SENDER ANALYSIS

sent from

A Email authenticatio O Previo

ain details



Anomalous Email Sending

Patterns

Defender detects anomalies in email relationship patterns, by analyzing signals like if a sender sends to never-seenbefore recipients, sends an unusually high number of emails or at an unusual time.

STOP ACCOUNT TAKEOVER WITH TESSIAN DEFENDER

Account Takeover detection is automatically enabled by default for all customers and there is no configuration required.



GRANULAR THREAT VISIBILITY

Rapid Remediation

Tessian identifies attack campaigns and groups them together to save security teams time and resources when evaluating and remediating ATO threats. Admins can clawback emails, quickly delete and remediate events in bulk with a single click.

bject Password Expired			< << ∂
Take care, there is semail, please take c	something unus care as it could	<mark>sual</mark> abo be malie	ut this cious.
Report as Malicious and Delete	Mark as Safe I'm No	t Sure	
Tessian has flagged this email beca	ause the sender could be t	rying to imper	sonate an
 The sender's email domain "@xy domain that your company has a 	zsuppplies.com" is similar in existing email relationsh	to "@xyzsup; ip with.	olies.com", a
Please be careful when replyin	g to or interacting with	his email.	
Please be careful when replyin	g to or interacting with t @xyzsuppplies.com>	this email.	FRIDAY 9:40 AM
Please be careful when replyin Sandra Kim <sandra.kim <kat.taylor@abcbank.o<="" kat="" taylor="" td=""><td>g to or interacting with t @xyzsuppplies.com></td><td>, this email.</td><td>FRIDAY 9:40 AM</td></sandra.kim>	g to or interacting with t @xyzsuppplies.com>	, this email.	FRIDAY 9:40 AM
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SECURITY AWARENESS TRAINING

In-the-moment Security Coaching

Emails with high probability of being an ATO attack are automatically quarantined for admin review. For those emails with a lower probability employees receive a contextual, in-the-moment coaching banner alerting the end user of potential threats and guiding them to safely self-remediate, saving Security team's time and building a better risk posture for your employees.

NEXT GENERATION DETECTION

Security Alerts

Admins can separately enable alerts for potential ATO attacks. If configured, admins will receive the compliance alert email for each corresponding ATO in the specified mailbox (in the same format as today's compliance alerts). Alerts include a link to the ATO case viewer in the portal for swift evaluation and remediation.

EMAIL ALERTS FOR PRIORITY EVENTS

Add a dedicated mailbox to receive separate email alerts and copies of emails for certain high-

Malicious Email Mailbox edit

- Receive copies of all emails reported as malicious or unsure by users.
- samson.danziger@tessian.com

Account Takeover Mailbox edit

Get notified on Account Takeover events that are detected in an active Defender filter.

Events to alert on V None - No separate alert will be sent All Account Takeover security events No address enter Only events with high risk confidence

How ATO Events Appear in the Security Events Table.

Admins are able to examine the ATO event using a new ATO case viewer. The case viewer consists of key components to help admins effectively evaluate and remediate potential ATO threats:

The viewer is centered around the sender and aggregates all anomalies detected that look like an ATO attack

A list of all individual emails by this sender where the ATO algorithm triggered

Additional intelligence Tessian has about the sender to help admins make an informed decision









Tessian Cloud Email Security intelligently prevents advanced email threats and protects against data loss, to strengthen email security and build smarter security cultures in modern enterprises.