

# MEMBERSHIP COMMITTEE VICE CHAIR OF MEMBER EXPERIENCE

#### **VISION**

Build a sustainable network of female leaders through targeted recruitment and retention activities, while engaging with our members to remain relevant to their current and future career paths

#### **CHARTER**

Provide an informative, pleasant enrollment and renewal experience for our members while acting as a resource to help members navigate through the organization to maximize their membership so they may leverage the talent and tenure of our member network as the "Go-To" within the industry

### **PRIMARY DUTIES AND RESPONSIBILITIES** including the following, other duties may be assigned:

- Lead the Member Engagement sub-committee
- Develop and manage the retention strategy through member engagement activities
- Collaborate with Committee Chair, VC's and sub-committee members to deliver cohesive experience for PWH members
- Work with Member Intelligence VC and sub-committee to gather and use relevant data and metrics on membership engagement for existing members
- Identify opportunities for PWH members to become further engaged in our offering by working with Corporate Partner Committee
- Oversee the role of their sub-committee
- Identify committee members
- Schedule monthly calls, or as needed, with committee members
- Communicate status, issues and successes with Committee Chair
- Work with Committee Chair to establish SOP's as required by PWH if not currently in place
- Attend committee calls
- Abide by and promote the PWH mission and core values
- Engage support from employer

## TIME COMMITMENTS

- Attend PWH Board Meetings
  - o January
  - o August
- Approximately 4-5 hours per month