



Home Health Pledge & Plan Amid COVID

Prescreening + PPE + Education



HEALTHPRO®
at
HERITAGE
Home

As the number of new COVID-19 cases rise and fall across the country, **HealthPRO® Heritage at Home** reminds you that we are prepared above & beyond. Our 3-prong approach + Partnership Pledge provides support in the case of a second wave, or if infections increase in your market.



PRESCREENING

We screen **every employee, every day.**

We also prescreen patients to streamline care delivery.



PPE

We supply our own PPE (no relying on agencies).

We have aggressively sourced PPE, have a well-stocked inventory & the ability to increase quickly.

We can support your demands, or connect you directly with our trusted suppliers.



EDUCATION

We supply critical staff updates, education, resources & strategies related to PPE, infection control, scheduling, treatments & clinical scenarios.

+ Our clinicians offer a comforting presence to fearful clients; we provide support for telehealth & Part B in the home (billable by agency).

REDESIGNING TOMORROW TOGETHER

Our Partnership Pledge

Amidst challenges & changes, our partner agencies will have what's needed to succeed Above & Beyond. As American recovers from the global pandemic & sets its sights on the future, HealthPRO® Heritage at Home's dedicated team pledges peace of mind and a proactive, go-forward approach inclusive of:

- **A Safe Environment for All Staff & Patients**
 - Continued education for infection control
 - PPE & PPE support
 - Access to HealthPRO® Heritage's team of [Infection Preventionist RNs](#)
 - Daily patient & employee screening process
- **Access to HealthPRO® Heritage Proprietary Toolkits**
 - [Communication Toolkit](#)
 - [Infection Control Mini-Toolkit](#)
- **Education on Industry Topics & Innovative Care Delivery**
 - *iLearn* Series & competencies for clinicians
 - Top in the nation for Certified Quality OASIS Specialists
 - [PDGM University](#) partner education
 - [Strategy Academy](#) & [Compliance Connection](#) podcast series
- **Ongoing Commitment to Quality Assurance & Compliance (QAC)**
 - Industry-leading daily audits & tools to ensure accuracy
 - Rare therapy provider with full QAC Team & initiatives
- **Support via Consulting Services**
 - OASIS audits/reimbursement
 - PDGM [Care Pathways to Success](#)
 - Operational & clinical management strategies
- **Marketing & Census Development Initiative Support**
 - Build success stories focused on outcomes
 - Clinical programs & documentation
 - Development of upstream partnerships
- **Financial Strategies Assistance**
 - Cost comparison of [in-house vs. outsourced therapy services](#)
- **Offer Collaboration with HealthPRO® Heritage Chief Medical Officer**

We're prepared. We're ready. We've got you covered.
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