

### Hilary G. Forman, PT, RAC-CT Chief Clinical Strategies Officer



Hilary is an experienced, sought-after health care reform expert with a dynamic approach to advising providers within the post-acute care industry.

As a solutions-oriented leader and consultant, she meets the challenges of a rapidly changing health care environment with innovative clinical and financial strategies. With more than 15 years of experience in rehab management, Hilary has worked with hundreds of clients to optimize marketplace strategy, clinical program development, and compliance integrity.

Hilary has presented at several association meetings to share up-to-date information and insights as well as her thought- provoking approach to meeting the challenges of health care reform initiatives. She has established a reputation for facilitating meaningful partnerships between post-acute care (PAC) providers and upstream and downstream cohorts. Hilary's philosophy encourages open collaboration, proactive communication, and honest dialogue regarding outcomes, safe care transitions, and financial opportunities/pitfalls.

With a keen sense of humor and a no-nonsense approach to solving problems, Hilary has the ability to assist groups in thinking strategically, challenge the status quo, and ultimately succeed in leveraging positive outcomes.

"I try to make the positive possible."

- Hilary's #HigherCalling

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# Kristy Yoskey MOT, OTR/L, RAC-CT SVP of Clinical Strategy



#### Kristy is a seasoned health care reform expert with a dynamic approach to advising providers within the post-acute care industry.

As a solutions-oriented leader and consultant, she meets the challenges of a rapidly changing health care environment with innovative clinical and financial strategies. With a heavy focus in discharge navigation across the continuum, Kristy helps clients from pre admission to post discharge as well as implementation of evidence based clinical care paths.

With more than 10 years of experience in rehab management, Kristy has worked with dozens of clients to optimize operational efficiency, clinical program development, and compliance integrity.

Kristy has presented in several regional markets to share up-todate information and insights as well as her thought- provoking approach to meeting the challenges of health care reform initiatives. Her philosophy encourages proactive communication, open collaboration, and honest dialogue regarding safe care transitions and outcomes.

### "My purpose in life is to help organizations be better, do better, and continue to evolve."

- Kristy's #HigherCalling

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# Kristi Smith, MSPT, RAC-CT VP of Clinical Strategies



Kristi brings both passion and a wealth of real-world, clinical experience to her role as a leader in our organization.

With more than a decade of experience in rehab management, Kristi's expertise includes operational oversight and support, clinical programming, and regulatory compliance.

She holds a Master of Physical Therapy degree and has experience that spans the care continuum, including acute care, outpatient, assisted living, independent living, and long-term care.

Her passion for healthcare and payment reform shines every day when she is teaching, presenting, and guiding others with innovative strategies for success. Kristi uses her warmhearted nature and engaging energy to educate colleagues and advocate for residents.

"Knowledge is power and I love to share it through education and empowering our teams and partners to thrive in this ever-changing healthcare climate."

- Kristi's #HigherCalling



#### Elisa Bovee MS, OTR/L Vice President of Clinical Strategies



Elisa has worked in the health care environment advocating for patients through education and clinical guidance for more than 25 years.

With a Master's Degree in Occupational Therapy from Tufts University, Elisa has extensive experience working in Post-Acute Care educating the interdisciplinary team, Management, Operators as well as owners and investors. Elisa works with health care providers on clinical, regulatory, and reimbursement strategy. Her expertise includes regulatory guidelines; healthcare reform strategy, MDS guidance, production and delivery of education and compliance programs; reimbursement and supporting documentation for owners, operators, business office professionals, nursing and therapy professionals. She presents programs nationally targeting all interdisciplinary groups seeking guidance/clarity on regulatory and clinical topics.

As a Vice President of Clinical Strategies Elisa brings her enthusiasm to provide the leadership, management and vision necessary to ensure that clinical education, resources, and systems are in place to effectively support the clinical mission of providers as well as support financial strength and operating efficiency. Currently, Elisa works closely with providers to carry out the Health Care Redesign process as well as PDPM initiatives. Through Marketplace analysis, Program Analytics and Systems Evaluation, Elisa develops a Strategic Road Map for optimal market development and positioning to enhance referrals, census and patient outcomes promoting successful transitions to next level of care.

Elisa also serves, as a Subject Matter Expert for Chase Consulting, where she carries out duties required of MDS/RAI User's Manual Support and Maintenance contract Statement of Work. This work centers around review of proposed or draft changes to the RAI Manual for accuracy, clarity, and consistency and helps to identify necessary revisions. She collaborates with the MDS team to answer questions from stakeholders, supports the design, development, and quality review of training materials for MDS 3.0, as well as provides expert review of answers to questions about the MDS 3.0 and RAI processes.

Elisa has contributed to a multitude of articles featured in select Post-Acute Care industry trade magazines.

"I advocate for quality functional outcomes for seniors by offering comprehensive education and guidance for care providers."

- Elisa's #HigherCalling ebovee@healthpro-heritage.com • www.healthpro-heritage.com



### Chelsea Lowe, RN, CMAC, RAC-CT Vice President of Clinical Reimbursement



Chelsea Lowe, RN, CMAC, RAC-CT has worked in long term care for 18 years as a STNA, MDS Coordinator, and Director of Clinical Services. She has held regional and divisional roles in reimbursement and enjoys teaching and training others. Chelsea firmly believes that giving team the tools and resources they need to succeed and to promote positive outcomes within facilities and bettering patients' lives.

Chelsea does specific trainings and speaks at the corporate level on subjects like Case Mix Index, Quality Measures, Survey Outcomes, and Survey Readiness. In her spare time, Chelsea can be found cheering on any sporting event or relaxing at her camper.



#### Teresa Toth, RN, RAC-CT VP of Clinical Reimbursement



Teresa's involvement in various aspects of the health care clinical field has allowed her structured and progressive programming to shine in any setting.

As an RN for 25 years, Teresa takes her knowledge as an MDS Coordinator to really showcase the value of correct management. From developing processes for multistate Skilled Nursing Facilities to optimizing clinical service revenues, Teresa has excelled in training methodologies and strategic reimbursements while maintaining compliance excellence.

Teresa's deep understanding of clinical programming and reimbursement impacts help establish and execute clinical and compliance programs that drive quality of care outcomes.

Teresa specializes in Patient-Driven Payment Model, CMI, and Quality Measures.



## Erin Dunn, MS, CCC-SLP VP of Strategic Partnerships



Erin is an experienced health professional, working in adult and geriatric rehabilitation for over 7 years. With a background in multi-site management, she possesses diverse knowledge across the care continuum. Erin has her Master's Degree in Speech-Language Pathology.

Erin is able to analyze complex issues and provide creative solutions for all partners. She possesses advanced skills in data analysis, clinical programming, and facilitation of positive outcomes. Through collaboration and leadership, Erin facilitates development opportunities to promote shared success.

Erin has a passion for working in senior care and considers it a privilege to be involved in such a vital professional sector. She brings an enthusiastic, thorough and proactive approach to all her endeavors.