

# Utilizing Telehealth Capabilities in Your Practice

CMS 1135 Waiver-Relaxed Rules



VisionWeb

 **Uprise**  
by VisionWeb

## What We'll Cover Today:

- 1135 Waiver and relaxed rules
- Telemedicine categories
- Telemedicine claims
- Telehealth capabilities in Uprise
- Efficiencies for your practice
- Quality Payment Program Relief
- COVID-19 Diagnosis Codes



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## 1135 Wavier

### **CMS Relaxed Rules:**

- Medicare can pay for office visits furnished via telehealth starting date of service March 6, 2020
- Allow telehealth services to be provided outside of previously designated areas by Optometrists
- Verbal consent for care is now acceptable but must be documented in the medical record
- Telehealth services can be provided using “everyday communication technologies” such as FaceTime, Zoom, and Skype



# Telemedicine Categories



**Remote  
Image/Video  
Evaluation**



**Virtual  
Check-In**



**E-Visits**



**Telephone  
Services**



**Telehealth  
Services**



## Remote Image/Video Evaluation

Code	Value	Description
HCPCS code G2010	\$11.91	Video or images, with interpretation and report

### Requirements:

- Initiated by an established patient
- The image/video cannot be related to medical visit in previous 7 days and does not lead to medical visit in next 24 hours
- The billing physician must follow-up with the patient within 24 hours to provide their interpretation and recommendations
- Patient must give consent to services and consent must be documented in the medical record prior to service. Verbal consent is acceptable



## Virtual Check-In

Code	Value	Description
HCPCS code G2012	\$14.81	5-10 minutes of medical discussion

### Requirements:

- Initiated by an established patient
- Audio only, real-time telephone conversation and two-way audio interaction enhanced with video
- The check-in cannot be related to medical visit in previous 7 days and does not lead to medical visit in next 24 hours
- Patient must give consent to services and consent must be documented in the medical record prior to service. Verbal consent is acceptable.



## E-Visits

Code	Value	Description
99421	\$15.52	5-10 minutes
99422	\$31.04	11-20 minutes
99423	\$50.16	21 or more minutes

### Requirements:

- Initiated by an established patient
- Not related to medical visit in previous 7 days and does not lead to medical visit in next 24 hours
- Patient must consent to services and consent must be documented in the medical record prior to service
- Normally required to store communication and ensure HIPAA compliance for All Patient Communications but not enforced during public emergency.



## Telephone Services

Code	Value	Description
99441	\$14.44	5-10 minutes of medical discussion
99442	\$28.15	11-20 minutes of medical discussion
99443	\$41.14	21 or more minutes of medical discussion

### When not to report:

- Call results in decision to see the patient within 24 hours or next available urgent visit appointment
- Call refers to E/M service billed by provider within previous 7 days whether requested by provider or not
- Call is within postoperative period of completed procedure (part of post-operative service)
- Reported 99441-99443 by same provider for same problem in previous 7 days





## Telehealth Services

- Coding must reflect what was performed
  - Case History
  - Physical Exam
  - Medical Decision Making
- Code level should be determined based on case history, physical exam, and medical decision making
- Only with live, interactive 2-way telecommunications system (e.g. real-time audio and video)
- The waiver allows for telehealth services to be provided by optometrists using “everyday communications technologies”: such as FaceTime, Zoom, and Skype

New Patient	Established Patient
99201 (\$47)	99211 (\$23)
99202 (\$77)	99212 (\$46)
99203 (\$109)	99213 (\$76)
99204 (\$167)	99214 (\$110)
99205 (\$211)	99215 (\$148)



# Telemedicine Claims

## Claim Details:

- Date of Service: on or after 3/6/2020
- Place of Service: 02
- Billable Units per Code: 1
- Medical Diagnosis Code
- Single CPT/HCPCS per Claim
- Medicare coinsurance and deductible (\$198) applies to these services

## Appropriate Modifiers must be applied:

Modifier	Description
95	Synchronous telemedicine service rendered via a real-time interactive audio and video telecommunication systems
GT	Via interactive audio and video telecommunication systems
GQ	Via asynchronous telecommunications systems
G0 (zero)	Telehealth services for diagnosis, evaluation, or treatment of symptoms of an acute stroke

24. A.	DATE(S) OF SERVICE						B. PLACE OF SERVICE	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES		E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OR UNITS
	From	To	From	To	From	To			CPT/HCPCS	MODIFIER			
MM	DD	YY	MM	DD	YY								
1	03	06	2020	03	06	2020	02		99213	95	A	\$75.00	1
2													



## Summary

Types of Services	Codes	Communication Method	Patient Status	Patient Must Initiate	Informed Consent Required	Method Type
Remote Image/Video Evaluation	G2010	Review of previously recorded video or image taken by patient	Established patients	✓	✓	Asynchronous
Virtual Check-In	G2012	A brief check-in via telephone, interactive audio/video	Established patients	✓	✓	Asynchronous
E-Visits	99421-99423	Communication through Patient Portal or secure email	Established patients	✓	✓	Asynchronous
Telephone Services	99441-99443	Telephone	Established patients	✓		Asynchronous
Telehealth Visits	99201-99205 99211-99215	Interactive audio/video system	New or established patients			Synchronous

# Telehealth in Uprise



**Appointment  
Types**



**Document  
Types**



**EHR  
Templates**



**Patient  
Portal**



**Free Video  
Conferencing Solution**



**Modifiers**



**Adding  
CPT/HCPCS  
Codes**



**When to  
Schedule  
Telehealth**



**Place of  
Service**



**Patient  
Copays**

# Efficiencies for Telehealth: Have you considered?

✓	Patients Check-in & Wait in Vehicles
✓	Eliminating The Waiting Room
✓	Reducing the Number of In-Office Appointments
✓	Increasing Cleaning
✓	Curbside Pick-up
✓	Disposable Pens
✓	Temperature Testing/measure oxygen saturation
✓	No Hand Shaking
✓	Limited Patients Based on Geographic Location
✓	Slit Lamp Breath & Face Shield



# Quality Payment Program Relief

## **Merit-based Incentive Payment Systems (MIPS):**

- 2019 Data submission deadline extended from March 31, 2020 to April 30, 2020
- MIPS eligible clinicians who have not submitted any MIPS data by April 30, 2020 will qualify for the automatic extreme and uncontrollable circumstances policy and will receive a neutral payment adjustment for the 2021 payment year.
- CMS is evaluating options for providing relief around participation and submission for 2020 Performance Period



## Diagnosis Codes

### New ICD-10 Code

Diagnosis Code	Description	Effective Date
U07.1	COVID-19	April 1, 2020

### Interim Coding Advice

Reason	Diagnosis Code	Description
Concerned Exposure to COVID-19	Z03.818	Encounter for observation for suspected exposure to other biological agents ruled out
Confirmed COVID-19	Z20.828	Contact with and (suspected) exposure to other viral communicable diseases.

## Sources & Follow Up

AOA Webinar: <https://www.aoa.org/Documents/Medicare%20COVID%2019%20Telehealth.pdf>

CMS – Medicare Learning Network: <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/TelehealthSrvcsfctsh.pdf>

CMS Current Emergencies: <https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page>

American Academy of Pediatrics (AAP): [https://www.aap.org/en-us/Documents/coding\\_factsheet\\_telemedicine.pdf?fbclid=IwAR1QavE8Ppf\\_vcBdPeL-kOE3KNsBHXRE8sKNdrFLOiWugwmW12PdJnNzS7g](https://www.aap.org/en-us/Documents/coding_factsheet_telemedicine.pdf?fbclid=IwAR1QavE8Ppf_vcBdPeL-kOE3KNsBHXRE8sKNdrFLOiWugwmW12PdJnNzS7g)

Medicare & Coronavirus: [https://www.medicare.gov/medicare-coronavirus?utm\\_campaign=20200318\\_gmd\\_prv\\_gal&utm\\_content=english&utm\\_medium=email&utm\\_source=govdelivery](https://www.medicare.gov/medicare-coronavirus?utm_campaign=20200318_gmd_prv_gal&utm_content=english&utm_medium=email&utm_source=govdelivery)

UHC Provider Policy: <https://www.uhcprovider.com/content/dam/provider/docs/public/policies/comm-reimbursement/COMM-Telehealth-and-Telemedicine-Policy.pdf>

ICD-10 Updates: <https://www.cdc.gov/nchs/icd/icd10cm.htm>

American Academy of Ophthalmology: [https://lookaside.fbsbx.com/file/Telemed.pdf?token=AWz-F-Ax5GZZ5qn0aW17fkABG3\\_BfsYSDrgNHCBSgyEQJeUTa9ODj\\_r6iMCgPPfxgc99QJFhhBWP6hxLNz2xGuxhCPx3IfzJ6svoqSubDWelftxuQIML1Y-qExyJ9sMargDhFmUnCghOBceQarGtLuXFkubwk7D5Mps\\_bbeR71wRig](https://lookaside.fbsbx.com/file/Telemed.pdf?token=AWz-F-Ax5GZZ5qn0aW17fkABG3_BfsYSDrgNHCBSgyEQJeUTa9ODj_r6iMCgPPfxgc99QJFhhBWP6hxLNz2xGuxhCPx3IfzJ6svoqSubDWelftxuQIML1Y-qExyJ9sMargDhFmUnCghOBceQarGtLuXFkubwk7D5Mps_bbeR71wRig)

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