sage / sustainable electronics
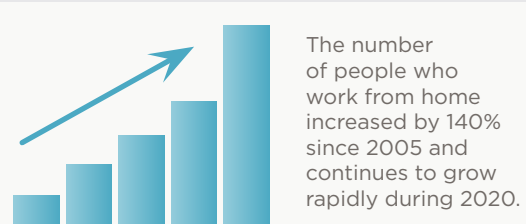
Remote Workforce Services

Direct Deployments, Redeployments and Small-parcel Returns

Streamlining full-cycle ITAM services for work-from-home and remote businesses.

Business is changing. Workers value freedom and flexibility. Sage's remote workforce services keep your ITAM and ITAD program in lockstep with your people – wherever they are.

Sage's industry leading IT Asset Management and Disposition services can seamlessly serve remote workers, traditional offices, or a mix of both. Company-owned or leased technology can be deployed to users anywhere. When they need to be returned, Sage's small parcel solution will deploy return boxes and manage the entire receipt process directly into your regular ITAD stream, including resale, legal hold, redeployment, or e-Stewards certified recycling. Every device is data-secured. Our solution reduces touches, risk and cost.

REMOTE WORKER INCREASE

The number of people who work from home increased by 140% since 2005 and continues to grow rapidly during 2020.

REMOTE WORKER ESTIMATES
In a recent survey, it was estimated:

75 million   Employees working at home before Covid-19 crisis is over

25%   Estimate of workforce working at home in the next 2 years

If you have questions about this service, please contact:

Customer Service
Customer.service@sagese.com
844-472-4373

Sales
Info@sagese.com
844-472-4373

Our Key Features

RECEIPT & DEPLOY

Sage will receive bulk shipments of new products for inventory and storage. Devices will remain in a secure warehouse for deployment as needed to end users.

REDEPLOYMENTS

Reuse what you already own! Redeployments directly to the remote user can be specified by make, model, configuration and cosmetic condition with quick turnaround for break-fix and other urgent needs. Refurbishment provides each user with a new-device experience.

SMALL-PARCEL RETURNS

Our box program sends each remote user everything they need to return your company's device in optimal condition.

Kit includes: a suitable box, inflatable fill, a return shipping label and instructions for how to properly package the device(s) for return.

WORKFORCE REDUCTIONS

Professionally and respectfully offboard your remote employees, while keeping track of who has returned their devices through a custom branded online form. Sage will work with HR and Communications teams on just the right messaging for your business and situation.

FINANCIAL SERVICES CLIENT CASE STUDY – WORKFORCE REDUCTION

A large financial services client of Sage recently deployed a workforce reduction in response to the economic hardships experienced during the COVID-19 pandemic. Sage rapidly deployed a secure and confidential return request site and process to quickly and professionally retrieve the devices from home users. The process included:

- Easy-to-use, secure, and confidential interface for requesting returns and boxes
- Box kit for the safe return of all devices including box, inflatable fill, and shipping label
- Easy to follow packaging and shipping instructions
- Automated communications including request confirmation, box order tracking, and recovery received
- Professional client support via toll free number and email
- Tracking management such as monitoring box orders and return shipments for delivery, including escalations as necessary
- Project management and daily status reporting
- Reporting of inbound shipments, receipt of product, and non-compliance

Your gadgets have more to give ™

Learn more at **SageSE.com**